



March 30, 2015

Mr. Larry Maurer
THERMAL CONCEPTS, Inc.
2201 College Avenue Davie, Florida 33317
www.thermalconcepts.com

Reference: Brickell Town House Association, Inc.

Dear Mr. Maurer:

I would like to take a moment to express my gratitude for the excellent work, follow through and service your staff provides here at Brickell Town House. It is a pleasure to know that all my A/C issues are properly taken care of. Your men produce excellence in work performance and just as important they take that extra step to ensure satisfaction.

I have been in this industry as a property manager for over fifteen (15) years, and unfortunately it is seldom to experience the level of performance your organization and staff thereof is found. This is what keeps companies in the priority list of preferred vendors for me.

Please express our sincere gratitude, from the Board of Directors, Mario Aranguiz chief engineer and I, to all your staff, Allan Irvine, James Bass, Tony Huegle, Alain DeValle, Carlos Cardona, Jimmy Bello, their hard work and the achievement of excellence are extremely appreciated.

Sincerely,

Jenny Perera, LCAM
Property Manager
Brickell Town House Assn., Inc.
manager@bthcommunity.com
305-854-1152

Cc: Allen Irvine
Mario Aranguiz, Chief Engineer, BTHC