ALAN KAPLAN, P.E. CONSULTING ENGINEER

1 1866 Winged FOOT TERRACE, CORAL SPRINGS, FLORIDA 33071

May 17, 2004

Mr. Larry Maurer, Pres. Thermal Concepts Inc. 2201 College Avenue Davie, FL. 33317

Dear Larry,

It is a rare but pleasurable experience when I feel compelled to write a letter commending the good work of a mechanical contractor on one of my projects. Since relocating here more than ten years ago from New York City, I have resigned myself to accepting the lower quality workmanship from the trade labor here in south Florida.

However, the mechanical installation your firm performed for the QC Laboratory at IVAX Pharmaceuticals is of exceptional quality. Your team made the necessary adjustments and intelligent decisions required during the construction of a messy and complicated alteration project.

It would be my good fortune to have you be the mechanical contractor on all of my projects quite selfishly because you make me look good.

Thank you again for your extra effort on this project.

Very sincerely,

Alan Kaplan, P.E.

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