



DEPARTMENT OF HOUSING
AND RESIDENTIAL LIFE

Florida Atlantic University

October 6, 2009

Phil London
Thermal Concepts, Inc.
2201 College Avenue
Davie, FL 33317

Mr. London,

This letter's purpose is to thank two Thermal Concept's field employees for their extraordinary support and quality workmanship during the Algonquin Hall cooling coil replacement project. They are: Will Lawrence (Pipefitter) and Justin Sheppard (pipefitter helper)

They scheduled their work around our constantly changing schedule and occasionally stayed late in order to maintain our very critical cooling coil installation schedule. Their competent achievements on this project and benchmark work ethics indicated they were committed to doing it right the first time. Further, their professional ability to resolve complex piping installation problems was significant in completing this successful phase of the project.

Please know that the entire Housing department appreciated their important contributions during the Algonquin Hall HVAC upgrade project.

Thanks again,



Rick Smith

Director of Physical Plant Operations
Florida Atlantic University
Housing & Residential Life Department
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Joe Chaparro

Coordinator, special Projects
Florida Atlantic University
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