



Dear Thermal Concepts ,

Please allow this letter to serve as a reference for one of our most loyal and trusted vendors – Thermal concepts and specifically Shelby Wilson. Shelby Wilson and his team have been completely reliable and professional in delivering the high level of consistent service we expect. The relationship with Shelby is so appreciated because when Shelby says he is going to do something, he delivers. Whether it is follow up, feedback, proposals, or project management he has proven to be professional, knowledgeable and honest. Under Shelby’s direction, Thermal Concepts has kept our equipment in good order and well maintained. This has directly reduced our repair expenses in this area. We value our relationship with Shelby and Thermal Concepts and look forward to that continuing for a long time ahead. Shelby is a real asset to Thermal Concepts.

For the Board of Directors

***Jason M. Finch, C.A.M***

Community Association Manager

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