



May 25, 2011

**To Whom It May Concern:**

**RE: Letter of Recommendation**

Thermal Concepts was hired by Turnberry Ocean Colony on October 2010 to handle the installations of variable frequency drive systems in both the North and South Towers.

The staff they employed for our property were very knowledgeable, efficient, and concerning regarding all aspects of the installation process. In addition, Thermal Concepts was very accommodating when scheduling the installations in the Units as well as making sure that our Residents were not inconvenienced at any time.

Not only did Thermal Concepts surpass our expectations in terms of knowledge and efficiency, but both Associations were very pleased to see that actual savings in their electricity bills was substantially higher than the projected amount. So far the Associations have achieved an average of 34% savings in electrical expenses since the completion of the job.

The management team at Thermal Concepts, in particular Neil Caporale, was also exemplary in regards to administrative issues, overseeing the quality of work done here at the property, and quick response time when special requests were made. I am happy to offer my wholehearted recommendation to Thermal Concepts.

Sincerely,

A handwritten signature in blue ink, appearing to read "Rachel Forte", written over a faint, illegible stamp or watermark.

Rachel Forte  
General Manager

RF/eh