

GOLEN PROPERTIES, LLC

1290 Weston Road, Ste 314

Weston, FL 33326

954-661-5680

954-349-5802-Fax

July 29, 2009

Ms. Diane Fox
Thermal Concepts
2201 College Avenue
Davie, FL 33317

RE: Employee Dale Chung

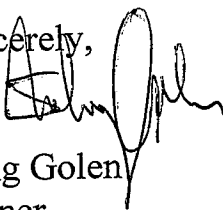
Dear Diane:

I am writing this letter to commend your employee, Dale Chung, when he came out to our Weston Building the week of July 20, 2009.

I was impressed with his knowledge and attitude and the efficient way he handled our A/C issues that we have been having on and off for some time. He was able to resolve them in a quick and professional manner.

In this day and age when I am sure all you hear is complaints, I felt it was important to commend Mr. Chung for doing his job and doing it well.

Sincerely,



Selig Golen
Owner

