

CUSTOMER SATISFACTION



ANOTHER SATISFIED CUSTOMER



The Patrician is located in Palm Beach, Florida

June 3, 2014

To Whom It May Concern:

I am in property management, and I have dealings everyday with subcontractors for the last twenty years. I have recently become a Member of the Board of Directors at The Patrician. We have had numerous problems with the building's chilled water system for years, until you recently installed a new chiller. On behalf of the entire Board I am taking this opportunity to advise you of your employee Shelby (Wilson) who goes over and above his responsibility for service. It is so refreshing to communicate with your employee who excels in his performance of excellence in customer service.

Respectfully,

Judy Marcus
General Manager of The Patrician



WHATEVER IT TAKES