



March 13, 2009

To Whom It May Concern:

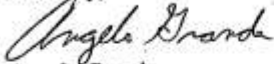
We are currently working with Thermal Concepts Controls Division in retrofitting the Miami Beach Convention Center with the Johnson Controls Metasys building management system.

The transition from the existing Siemens building management system to the new Johnson Controls building management system has been rather painless. Thermal Concepts has gone to great lengths to minimize the disruptions of our operations that would ultimately affect our exhibitors.

Providing a comfortable environment for our exhibitors is a major concern for us. Should there be a problem with our HVAC system responsive service is very critical. Thermal Concepts has proven time and again their concern for our needs.

We will be working with Thermal Concepts in the near future with the New World Symphony Building that is currently under construction. The professionalism that Thermal Concepts presents will make this project a success.

We will be signing a service agreement with Thermal Concepts for the next three years and are looking forward to a long lasting relationship with them. We highly recommend Thermal Concepts to any organization who maybe considering using their services.

Sincerely,

Angelo Grande
Chief Engineer
Miami Beach Convention Center