

Joan Frechette

300 NORTHEAST 103RD ST.
MIAMI SHORES, FL. 33138

DEAR SIR OR MADAM,

I WOULD LIKE TO TAKE THIS MOMENT TO
COMPLIMENT YOUR COMPANY ON THE
GENTLEMAN WHO JUST CAME TO OUR HOUSE
TO FIX OUR RHEEMS ELECTRIC FURNACE.

NOT ONLY DID HE GET HERE RAPIDLY AFTER
MY CALL - BUT HE WAS ALSO VERY NICE,
EFFICIENT AND TOOK THE TIME TO ASK THIS
"OLD" LADIES QUESTIONS.

HE IS A GOOD REPRESENTATIVE FOR YOUR
COMPANY.

AS YOU ARE AWARE THIS HAS BEEN THE
COLDEST AND LONGEST "COLD SPELL"
THAT WE HAVE HAD IN MANY A YEAR SO
IT WAS NICE TO GET SUCH PROMPT AND
GOOD SERVICE AT THIS TIME.

SINCERELY,



Handwritten signature of Joan G. Frechette in cursive script.

JOAN G. FRECHETTE

I ASSUME I CAN REQUEST HIM IN THE
FUTURE IF THE NEED ARISES.

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