

**Deese Management & Real Estate, Inc.**  
1221 Tenth Street  
St. Cloud, Florida 34769  
Ph. (407) 891-2214 \* Fax. (407) 891-2264  
[www.DeeseMgmtandRealEstate.com](http://www.DeeseMgmtandRealEstate.com)

March 6, 2007

All Pro Builders, Inc.  
1435 Tenth Street  
St. Cloud, Florida 34769

Dear Steve:

Your quick response to a major problem was deeply appreciated!! I can not thank you enough for such outstanding customer service! (And I thought it was a thing of the past!!!)

We will certainly give you a call on any future projects and will not hesitate to do the best advertising still available - **WORD OF MOUTH!!**

Again, our sincere thanks!!

Yours truly,



Donna Deese-Dumpman,  
Broker/REALTOR®/A.S.P.  
Member, F.A.R.P.M./N.A.R.P.M.

PROFESSIONAL REAL ESTATE

cc: file copy