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To Whom it May Concern:

Structured Audio Visual, is our Factory Authorized dealer for Kentucky, OH & Indiana in the Counties of Boone, Bracken, Campbell, Carroll, Gallatin, Grant, Kenton, Owen Pendleton, Brown, Highland, Butler, Clermont, Clinton, Hamilton, Warren, Fayette, Dearborn, Ripley, Ohio and Switzerland with the complete line of Telecor Administrative Communications products. Telecor products are only sold through our network of factory authorized dealers.

Telecor's corporate policy maintains that all Telecor equipment be supported by fully knowledgeable factory trained personnel, at a local level. This insures Telecor users, continuing after sales support and service, for the life of the product.

Structured Audio Visual., personnel have attended and successfully completed a technical sales and service seminar and are fully capable of servicing Telecor products. Technical as well as sales support is available from the factory trained staff from their facility.

If you have any further questions regarding our policies or require additional information, please feel free to call.

Sincerely yours,

A handwritten signature in black ink, appearing to read "Debbie".

Debbie Spyridis
Customer Service