

T&E Properties  
7145 West Oregon Dr  
Lakewood, Co 80232  
July 23, 2009

A to Z Roofing  
4251 S. Natches Ct. #K  
Englewood, Co 80110

To whom it may concern,

Although this may be an overlooked task, I feel that I must bring to your attention the outstanding customer service I received from your representative, David Erbsen. I am, of course, very delighted to have had the pleasure of speaking with Mr. Erbsen about replacing my existing modified warehouse flat roof with Duro-last system. His professional and courteous attitude, expert knowledge, and patience in handling my specific issues were very important to my complete customer satisfaction.

In the future, please feel free to use T & E Properties as a reference.

Sincerely,



Tim Singer  
T & E Properties