



**DEPARTMENT OF VETERANS AFFAIRS  
GREAT LAKES ACQUISITION CENTER  
Clement J. Zablocki VA Hospital  
5000 West National Avenue Building #5  
Milwaukee, Wisconsin 53295  
(414) 902-5400**

February 25, 2010

In Reply Refer To: 69D/GLAC

**Dear David M Rambhajan, Principal:**

**I wanted to take a moment to commend you and your staff on the renovation project that was completed in an extremely timely and professional manner with very little disruption to our business.**

**Major construction in the hospital business could be detrimental to daily operations. This was not the case here. The great attention to detail by you and your crew, under your leadership, was nothing less than superior. The crew's workspace was always clean and organized and protected from the public as we were at full occupancy much of the time. Your attention to detail in every aspect was very much appreciated.**

**I also want to mention the high level of integrity exhibited by your company, specifically the project manager that protected the interests of the Hines VA Medical Center.**

**Because of the great workmanship, reliability, and professionalism of your staff, your company was our first choice for the upgrade of the C.T. Room at the Hines VA Medical center.**

**I would also like to take this opportunity to thank you and your staff for the assistance provided to our engineering/maintenance departments in keeping the project on schedule. Your teamwork attitude on getting the job done first and sorting out the small things later was a huge success from my end of project management. It was above and beyond the scope of your responsibility.**

**I would highly recommend Industria Inc Construction to any entity, in any industry, because of the quality of craftsmanship and your extremely professional staff.**

Sincerely,

*Len J. Wisneski*

**Construction Contracting Officer  
Great Lakes Acquisition Center Department of Veterans Affairs  
5000 West National Avenue, Building 5  
Milwaukee, Wisconsin 53295-0005  
Phone: (414) 902-5401 Fax: (414) 902-5420  
[Len.Wisneski@va.gov](mailto:Len.Wisneski@va.gov)**