

# Testimonials

## **Great Job! Two thumbs up!!!**

We got donated Executone phone system and spent days looking for a company to come and install it in our office. After a long frustrating search, Mike Purcell shows up in our office and solves all our problems! Great service and wonderful people!

- Lola Gulomova, Washington, DC

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## **Great..As Usual**

The PTI crew was out here yesterday and kicked some 'butt' as usual. Quick, painless, professional. I love you guys.

- R.H., Falls Church, VA

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## **A tremendous pleasure**

It has been a tremendous pleasure getting to know PTI. You are an exceptional company and you have always provided our company with outstanding customer service. I am grateful to have had the opportunity to introduce my company to PTI because you operate with integrity and excellence.

- Kelly Rollins, Washington, DC

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## **A True Partner**

I started working with Larry Robertson and PTI when my company was still in my basement. They have moved us twice and upgraded our system with extreme efficiency and professionalism. Larry has consistently worked with us to assure that we are using the right system for us.

- Jen Sterling, Reston VA

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## **Professionals you can always count on**

PTI has installed and serviced two phone systems for OnLocation. They are professional, reliable, and efficient and have always been there when we needed them. They are the best!

- Lessly Goudarzi, Vienna, VA

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### **ESI – IVX – X Class phone system**

The ESI IVX-X class phone system was a welcomed enhancement to the NRPA's operation. It greatly improved our voice and messaging capabilities and provided us with many standard features that other systems did not have at a very competitive price, and we did look at several options. This system far exceeded our expectations and has immediately provided an impact in our organization with greater flexibility, enhanced voicemail messaging, caller- ID, virtual answer and call recording features. PTI did a tremendous job of working with us to determine how the system should be programmed to best suit our requirements. They communicated effectively throughout the entire project from initial purchase to training and installation and even provided on-site assistance the first day the system was live. Mike, Pat and Larry and their team of installers made this project a total success!!!

- Ted Mattingly

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### **PTI has it all**

Enterprise-class services with the personal touch of a small business. I have relied on this business relationship for years and will continue for years to come.

- Paul Ammann, Arlington, Virginia

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### **12 years with PTI – and counting!!!**

With installation of new phone system by PTI we notice great improvement with productivity and flexibility at HPE and PTI is always there if we need them.

- Piotr Chmielinski, Herndon, VA

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### **Professionalism of the PTI Staff**

I have had the pleasure of working closely with the PTI staff since Nov. of 1995, and I can't remember a time when a staff member was not courteous, kind and very helpful. They always seem to go that extra mile to solve your problem or make other suggestions that would help your business have an effective telephone system. As office manager, if all of the vendors that I have to deal with were like the staff at PTI, my job would be a whole lot easier. Keep up the good work guys.

- Diane Sylvester, Bethesda, MD

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## **Thank You**

“We have truly enjoyed working with PTI and would recommend them to anyone looking for a reference. It was a pleasure!”

- Kim Hutchinson, Arlington, Virginia

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## **From start to finish**

...PTI provided our company with exceptional value and customer service unrivaled by any company we have ever conducted business with.

- Dan Mayer, Manassas, VA

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## **“They did an excellent job from start to finish...”**

PTI has served our company for several years under an older phone system. When we decided to replace our phone system concurrently with our office relocation, we went with PTI. They did an excellent job from start to finish and I would highly recommend PTI to others.

- Jeffrey Knight, Chantilly, VA

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## **This is the second install we have done with PTI.**

Again, excellent service and product. Our salesperson, Larry, and the technical crew were great and made the whole thing smooth and painless. Thanks.

- Christine Frechette, Laurel, Maryland