

## **LETTER OF REFERENCE**

I consider myself lucky to have found the **Window Guys of Florida** and I congratulate myself for making the right decision and offer them the job to install impact-resistant windows and doors in three rooms of my condo apartment that have access to the balcony.

The company president Mr. **Calixto Perez** came in person for the initial presentation and made a strong impression on me as an honest, knowledgeable and professional person: no sales speeches and no pushing but just common sense and fair advice.

The foreman **Edwin Santana** who did the measurements and wrote the final specs was equally nice, knowledgeable and – above all - a man of his word. The work started and got finished precisely as promised and in record time.

The two installers showed up for work every day at 8 o'clock sharp. They really impressed me with their work ethics and efficiency while - at the same time - being very detail oriented and thorough. They never hesitated to do everything in their power to make us happy and, when they left, everything was spotless. One could never have guessed that – for almost four days - there had been very involved construction work on my balcony. This was a job well done and the **WGOF** provided a superior product at a very competitive price.

Thank you guys and keep up the good work!

**Ted Massim**

Palm Beach, Florida