



STATE OF NORTH CAROLINA  
DEPARTMENT OF TRANSPORTATION

BEVERLY EAVES PERDUE  
GOVERNOR

EUGENE A. CONTI, JR.  
SECRETARY

August 22, 2011

**To Whom It May Concern:**

Aim-to-Pleeze has been doing our Roadside Environmental/Road Oil building janitorial cleaning since November 1, 2008. They do a twice-weekly general cleaning.

We have found their staff to be courteous, efficient and adaptable to our schedule. I have had no issues with them and would recommend their services based on our experience.

A handwritten signature in cursive script that reads "Patsy Knapp".

Patsy Knapp  
Office Assistant