

Dear Jim:

I would like to take this time,  before another busy and eventful day begins,  to express my personal ‘Thanks’,  and I’m certain,  that of many USOC departments,  for the many instances of facilities support Wells & West General Contractors, Inc. has been associated with over the past seven years.

As with the dozens of projects, ranging from minor ($5,000) to larger ($750,000),  they have successfully completed for this organization,  Wells & West has consistently demonstrated the highest quality performance and finished product,  in the infrequent instances of less than customer-expected result their management assumes immediate remediation,  and at no cost to owner - - - which over the years has maintained their company on a very short list of ‘preferred vendors’ with this department.

Additionally, the ‘customer skills’ exhibited by their field workforce only adds to ‘Wells & West’ quality resume, there has never been a negative report insofar as vendor/customer relationship, which has occurred on this campus due to the many hundreds of vendors involved; this factor, and ‘safety’ (which Wells & West strongly promotes) of all individuals on site, is of highest importance to the USOC.

In summary,  I,  and this department in whole,  feel fortunate in knowing that a vendor with Wells & West qualities is a partner in the future growth of the U.S. Olympic Training Center.

**Phil Mann**

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