

September 03, 2015

RPI Managers:

In just "my associations" alone, I have 13 elevators including one installed in 1926.

Elevators are a nasty, ugly, perverted part of my life, especially on weekends and holidays.

In that capacity, I've dealt with all of "the bigs" through hell and high water - OTIS, Kone, Schindler, and Thyssen Krupp.

Because there is a God, last year, I was introduced to a company called **Priority Elevator**. It happened by mistake at one of my associations that was in trouble.

Priority now manages the elevators at 500 Court Square and Lewis & Clark. They just finished a rebuild of the guts of the elevator at L&C.

They are, hands-down, not even close, not even in the same league, the **ABSOLUTE BEST** elevator company that serves Cville.

Their prices for maintenance/lubrication are reasonable and less than the prices being bilked by the larger companies. Their servicemen are incredible. They are a Virginia-based company (Richmond).

I am transitioning all of my elevators to Priority as those contracts will allow.

As budget season nears, I strongly, strongly, strongly encourage you to not wait and (1) check your existing service agreement and check with your existing company to find out the true terms, and (2) send the service address and make/brand of your elevators to Priority. Even if you think you are stuck in a contract, get a quote. Its president, Mr. Amiss, indicated that he would look at the system and provide quotes for monthly maintenance. Don't wait till it's too late.

Here is his contact info:

**William Amiss**  
**Priority Elevator**  
[admin@priorityelevator.com](mailto:admin@priorityelevator.com)

PS – for those of you without elevators, I hate you, and please take one of mine

PSS – if you don't shop the contracts, I will send this to your boards with elevators

PSSS - don't worry, I/RPI won't benefit from any actions to switch – we don't own Priority stock or have any personal "relationship" with them

Meep.

Douglas G. Brooks, Sr. PCAM®  
licensed real estate broker  
[doug@realpropertyinc.com](mailto:doug@realpropertyinc.com)  
fax 1.866.679.8972

Real Property Management, Inc. AAMC®  
1500 Amherst St. Charlottesville, VA 22903

December 23, 2015

Priority Team,

As you can see from the email below Ronny Burnett will be assuming the COR duties for your contract on 4 Jan 16.

I would to express to all of you what a joy it has been to work/partner with you all for the past 18 months. All of your "can do attitudes" are a breath of fresh air for someone like me who deals with many different contractors on a daily basis. As some of you know, I will be working in the same division here at DPW overseeing 3 years of new housing construction and 6 years of housing renovations for our military service members and their families along with some other assigned duties (a catch all description). So if you ever need to reach out to me I will be at the same email address, take care.

Finally, I would like to wish you & yours a Blessed Christmas and a Happy New Year !!!!

V/R,

Chris Burgess  
Engineering Technician  
Facilities/Structures Branch, O&M Division  
Department of Public Works  
Fort Lee, Virginia  
(804)734-5022  
[christopher.j.burgess2.civ@mail.mil](mailto:christopher.j.burgess2.civ@mail.mil)

## Susan Satterwhite

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**From:** William Amiss  
**Sent:** Friday, February 19, 2016 1:31 PM  
**To:** Chuck Bailey; Susan Satterwhite  
**Subject:** Fwd: Tree of Life Elevator Inspection

Another letter for our site. Have Susan add it to the list.

*Sent from my Verizon Wireless 4G LTE DROID*

----- Original Message -----

**Subject:** RE: RE: Tree of Life Elevator Inspection  
**From:** Josie Greene <josiegreene@priorityelevator.com>  
**To:** Barbara Kellogg <bkellogg@tree-of-life.com>, Chuck Bailey <CBAiley@priorityelevator.com>  
**CC:** William Amiss <williamamiss@priorityelevator.com>

Hi Barbara,

I will be more than happy to contact Tom when it's time for the next test and then coordinate with you to make sure the date(s) he has available will work for you.

*Thank you,  
Josie*

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**From:** Barbara Kellogg [mailto:bkellogg@tree-of-life.com]  
**Sent:** Friday, February 19, 2016 1:22 PM  
**To:** Chuck Bailey  
**Cc:** Josie Greene; William Amiss  
**Subject:** RE: RE: Tree of Life Elevator Inspection

I just came back from the inspection...Tom was kind enough to fax the inspection from here!! We are set until July!!!

My question is ...will you guys coordinate with him to come out in July or do I need to do that??

I am quite pleased with the speed with which this was all handled...in less than 24 hours it was all handled!!! Amazing!!

Thanks again!  
b

Regards,  
Barb Kellogg  
Administrative Director  
Tree-of-Life Services

## Susan Satterwhite

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**From:** William Amiss  
**Sent:** Saturday, October 1, 2016 1:53 PM  
**To:** Admin  
**Cc:** Chuck Bailey; Andy Bruckner; Susan Satterwhite  
**Subject:** Re: FW: Rhodes Hall

Mike,

We are in receipt of your e-mail. We appreciate the kind words and the opportunity to work with Virginia Commonwealth University.

Priority Elevator also looks forward to any future opportunities we may have to work with VCU again and providing them with the same superior service.

Thanks,  
William Amiss  
President  
Priority Elevator

*Sent from my Verizon 4G LTE Droid*

On Sep 27, 2016 10:19 AM, Admin <admin@priorityelevator.com> wrote:

*Rhonda Worrell*

*Priority Elevator*

*(804) 643-5306 - Phone*

*(804) 643-0182 - Fax*

*adn@priorityelevator.co*

**From:** David M Daulton [mailto:ddaulton@vcu.edu]  
**Sent:** Tuesday, September 27, 2016 10:09 A **To:** Adn <adn@priorityelevator.com>; David L Carson <dcarson@vcu.edu>; Ronald W Ramsey <rwr Ramsey@vcu.edu>  
**Subject:** Rhodes Hall

Good Morning,

This is Mike Daulton with Virginia Commonwealth University ( F.M.D.). The maintenance contract with Priority Elevator at Rhodes Hall will end December 31, 2016. I would

like to thank Priority for a excellent installation and service.

Thank You,

Mike Daulton



**From:** Chuck Bailey [mailto:CBailey@priorityelevator.com]  
**Sent:** Thursday, April 07, 2016 12:31 PM  
**To:** McAllister, Roderick L.  
**Subject:** RE: VSPHQ "OTIS" Elevator Repair

Rod: You guys are up and running!

*CHUCK*

Chuck Bailey  
Vice President  
Priority Elevator  
804-643-5306

**From:** McAllister, Roderick L. [mailto:Roderick.McAllister@vsp.virginia.gov]  
**Sent:** Thursday, April 7, 2016 10:00 AM  
**To:** Chuck Bailey <CBailey@priorityelevator.com>  
**Cc:** William Amiss <williamamiss@priorityelevator.com>; Josie Greene <josiegreene@priorityelevator.com>  
**Subject:** RE: VSPHQ "OTIS" Elevator Repair

When I re-bid this service.....I will expect you to 'win'!!! SCHINDLER is just.....not in the game!

Respectfully,

Rod

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**Roderick L. McAllister**  
**VCO, VCCO, VCA, CAPA**  
Buildings & Grounds, Director-A  
Property and Finance Division  
Virginia State Police  
P.O. Box 27472, Richmond, VA 23261  
(804) 674-2394-off.  
(804) 674-2447-FAX  
(804) 921-3738-cell  
[roderick.mcallister@vsp.virginia.gov](mailto:roderick.mcallister@vsp.virginia.gov)



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## Susan Satterwhite

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**From:** Chuck Bailey  
**Sent:** Thursday, April 7, 2016 2:51 PM  
**To:** Susan Satterwhite  
**Subject:** Fwd: VSPHQ "OTIS" Elevator Repair

Another one for the file!  
Chuck

*Sent from my Verizon Wireless 4G LTE DROID*

----- Original Message -----

**Subject:** RE: VSPHQ "OTIS" Elevator Repair  
**From:** "McAllister, Roderick L." <Roderick.McAllister@vsp.virginia.gov>  
**To:** Chuck Bailey <CBailey@priorityelevator.com>  
**CC:**

Never had better Service!.....You guys 'rock'!!! Send Bill.

Respectfully,

Rod

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**Roderick L. McAllister**  
**VCO, VCCO, VCA, CAPA**  
Buildings & Grounds, Director-A  
Property and Finance Division  
Virginia State Police  
P.O. Box 27472, Richmond, VA 23261  
(804) 674-2394-off.  
(804) 674-2447-FAX  
(804) 921-3738-cell  
[roderick.mcallister@vsp.virginia.gov](mailto:roderick.mcallister@vsp.virginia.gov)



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## Susan Satterwhite

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**From:** Chuck Bailey  
**Sent:** Monday, May 16, 2016 10:16 AM  
**To:** Susan Satterwhite  
**Subject:** FW: Service

In the "good job" file

*CHUCK*

Chuck Bailey  
Vice President  
Priority Elevator  
804-643-5306

**From:** Andrew Wills [mailto:awills@apps.fluco.org]  
**Sent:** Friday, May 13, 2016 2:44 PM  
**To:** Chuck Bailey <CBailey@priorityelevator.com>  
**Subject:** Service

Chuck

Thank you so much for your timely response today to our elevator issue. Your serviceman was great and tons of knowledge of equipment.

Thanks again and have a great weekend.

--

Andrew W. Wills  
Maintenance Supervisor

Fluvanna County Public Schools  
Cell #(434)962-0088



## Susan Satterwhite

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**From:** Admin  
**Sent:** Monday, May 16, 2016 9:57 AM  
**To:** Susan Satterwhite; Chuck Bailey  
**Subject:** FW: 000437317/ Requesting final invoice for St. John's United Church of Christ Account # 503 Stuart Circ

*Rhonda Worrell  
Priority Elevator  
(804) 643-5306 - Phone  
(804) 643-0182 - Fax  
admin@priorityelevator.com*

**From:** Tamres Joseph - Hartford-Remote-HSB [mailto:Joseph\_Tamres@hsb.com]  
**Sent:** Monday, May 16, 2016 9:51 AM  
**To:** Admin <admin@priorityelevator.com>  
**Subject:** 000437317/ Requesting final invoice for St. John's United Church of Christ Account # 503 Stuart Circ

Rhonda,

According to Chuck, the elevator at St. John's United Church of Christ is fully repaired. Please submit the final invoice for the repairs in order for us to process the claim and issue payment. Thanks for the great work in repairing this unit.

Thanks,

Joseph Tamres  
General Adjuster

**The Hartford Steam Boiler Inspection and Insurance Company**  
*150 years of engineering insurance innovation*

P.O. Box 61509  
King of Prussia, PA 19406-0909  
Telephone: (703) 713-3467  
Mobile: (703) 980-7823  
Fax: (877) 472-4329  
[joseph\\_tamres@hsb.com](mailto:joseph_tamres@hsb.com)

[www.hsb.com](http://www.hsb.com)

Risk Solutions

Munich RE 



Hartford Steam Boiler



## Admin

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**From:** John Keefe <jbkeefe123@gmail.com>  
**Sent:** Monday, June 27, 2016 10:03 PM  
**To:** Admin  
**Subject:** Great service!

I am extremely pleased with the service I've received from Priority Elevator. Professional, friendly, and competent. Chuck Bailey and his staff fixed my elevator in my home at Lake Gaston immediately and offered unequalled, real-time help.

John Keefe  
826 Arlington Cr.  
Richmond, VA 23229