

Testimonials

Really happy with the work done, have used them three times now and each time they were very professional and prompt in their response. They even did a great job cleaning up after they were done. I would definitely recommend Afford-A-Rooter to anyone. I had drains snaked two different times and a bad drain line replaced. Also the price each time was very reasonable. – **Mike H., Thornton, CO, May 2014**

Review Date: May 11, 2013
Member: Christine C., Littleton, CO 80128
Category: Plumbing
Hire Again: Yes

Description of Work: Replaced disposal.

Member Comments: Had the worst smell which would go away no matter what. Contacted Trevor at Afford-a-Rooter and Jeff arrived at my home a couple hours later. Determined the problem quickly and installed new disposal. Very happy with results and no more stink.

- Overall A
 - Price A
 - Quality A
 - Responsiveness A
 - Punctuality A
 - Professionalism A
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Review Date: April 29, 2013
Member: Tony G., Boulder, CO 80305
Categories: Plumbing, Drain Cleaning
Hire Again: Yes

Description of Work: replaced sewer drain from house to street.

Member Comments: Great. Troy and his team scoped our drain to determine the condition. We watched the screen as he scoped it, and he was very helpful in explaining what he saw, how it compared to others, etc.

We had tremendous root growth, coupled with segments of the drain pipe being “off kilter” so that even with clearing roots the throughput of the pipe was dramatically compromised.

We chose to replace the drain pipe entirely. Troy’s price was very fair. He took care of permits, had his crew out within a couple of days, made a true effort to snake the new pipe through as opposed to having to tear up the yard (and ultimately that was successful saving us the torn up yard and extra costs associated with that).

He then did a post-video which he left on DVD since we could not be there when he came to re-scope. Trevor was extremely professional, great to work with, the results and price were as good as I could have hoped for and I definitely recommend Afford-A-Rooter to anyone in need of sewer drain repair or replacement.

- Overall A
- Price A

- Quality A
- Responsiveness A
- Punctuality A
- Professionalism A

Review Date: February 27, 2013

Member: Ralph S., Longmont, CO 80503

Categories: Plumbing, Drain Cleaning

Hire Again: Yes

Description of Work: I am in the process of buying a house. I needed a sewer line inspection. He charged me \$99 which was the best rate I could find.

He also provided a water quality test for \$75.

Member Comments: I called him on Monday to set an appointment for 11 on Tuesday. He was punctual and friendly. He scoped the sewer line and showed me the video and cut a DVD for the record. He said the drain was a little dirty and should be cleaned out but that, otherwise, it was in excellent condition. No pressure to clean the drain out.

He ran the water test (Which, I guess, I could have easily done) but spent the time to explain it to me. He also spent the time looking at a water heater that had corroded. Of course, he wanted the job, but he was up front about everything. Altogether, a very pleasant experience.

- Overall A
- Price A
- Quality A
- Responsiveness A
- Punctuality A
- Professionalism A

Review Date: February 26, 2013

Member: Lisa F., Arvada, CO 80003

Categories: Plumbing, Drain Cleaning

Hire Again: Yes

Description of Work: I have been having my sewer cleaned out every 6 mo. I have decided that I was done with it and wanted a new sewer line put in. Afford A Rooter was always there to do the cleaning even when it backed up on holidays. They camera the sewer after the clean and it was still so bad with roots. They can only get so much and my sewer was just getting so bad.

They went and got all the permits and utility guys and everyone else you don't think of to get the job going. Dug two holes and I had a new sewer line. Awesome job by everybody, such a good team.

Member Comments: I didn't have to do a thing they all knew their jobs and did it. Trevor did all the leg work so impressed how organized he is and his crew is amazing. My yard was in the same shape it was before the sewer was installed you would have never know I had a new sewer put in except for the new asphalt. The price blew all the other companies out of the water for the same if not better job. I like to support the small guy and I feel you get better performance and work out them. I will only use Afford a Rooter and suggest them to all my friends and clients. Great job and great company!

Review Date: February 26, 2013
Member: Mark S., Denver, CO 80218
Category: Plumbing
Hire Again: Yes

Description of Work: I was buying a home and we scheduled an inspection of the sewer system and had been stood up. My realtor had just met Trevor and wanted to see if he was available.

Member Comments: Trevor was able to come within the hour and performed the service at half the rate what the other company was going to charge. Trevor came back after doing the video inspection to do the clean out. It turned out to be a pretty major project. He was punctual, clean, polite, and reasonable. Not the normal experience I have with a plumber. He is truly a professional.

Review Date: February 26, 2013
Member: Lori F., Arvada, CO 80003
Categories: Plumbing, Drain Cleaning
Hire Again: Yes

Description of Work: My sewer line was backing up. I was in a panic and needed someone to help right away. I can't begin to express my gratitude to Afford-A-Rooter. The owner, Trevor came in a hurry when we needed him. He showed up on time and was quick to diagnose the problem. In fact, he used a sewer camera in the pipe and was able to show me what the problem was and reassure me that it was not nearly as bad as I had thought. He was able to fix the problem right away. I couldn't be happier!

Member Comments: The entire process was much easier than I expected. He was very professional and knowledgeable, taking the time to explain the situation to me. I am happy with the prices and the quality of the work is outstanding. I'm a Realtor and have already referred him out to several of my clients. All of them have been thrilled with his service and prices.

- Overall A
- Price A
- Quality A
- Responsiveness A
- Punctuality A
- Professionalism A

Review Date: February 19, 2013
Member: Jack G., Aurora, CO 80016
Category: Plumbing
Hire Again: Yes

Description of Work: Replaced existing Hot Water heater, a little piping as well.

Member Comments: Did a great job and saved me about 1300 over competitive estimate, even showed me invoices of parts purchased – didn't charge anything over invoice price.

- Overall A
- Price A
- Quality A
- Responsiveness A

- Punctuality A
- Professionalism A

Review Date: January 13, 2013

Member: James S., Broomfield, CO 80021

Category: Plumbing – Drain Cleaning

Hire Again: Yes

Description of Work: Replaced main sewer line from house to city main under the street.

Member Comments: Just before New Year's, our main sewer backed up slightly with water pooling in the basement. We contacted a reputable BBB listed plumber, who rootered the drain (at a higher price than I had expected). They also scoped the drain, and we found root invasion throughout, which was not surprising, since the house is 40 years old. We determined that the drain needed to be replaced. That company quoted us \$10,300. That was the morning of Saturday, Jan 5.

That afternoon I did a web search to find other providers for bids. I entered an online request to Afford-A-Rooter around 2:00. Within 1/2 hour, Trevor Harvey, the owner, called me and within an hour after that he was at our house examining the situation. He described the job that needed to be done, and what his crew would do. He gave me a firm quote of \$6500, and we set a day for the work to be done — Thursday, Jan 10th. Trevor described every detail of the work, and answered all of my questions, providing his plumber's license, information, history, and references.

On that day, he and his crew showed up promptly at 8:00 AM, as promised. They re-examined the drain to avoid any problems, and began work. They had already gotten the permit from the city the previous day. The job required digging a 6 foot hole near the house, and an 8 foot deep hole in the street at the main sewer line. Trevor coordinated other providers such as the utilities locator, and city inspector. The crew was professional, worked quickly, and efficiently. They finished the job in one day, including utility inspection. At the location next to the house, they had to move landscaping rock. They moved the rock to do the work, kept the dirt on plywood until replaced in the hole, and then return the rock to its original appearance after the work. The other vendor had said I would be responsible for that work. They also carefully protected an 8-foot wide garden that the backhoe had to transverse to get to the house. When, they were done, you would never have known anything had been done, to look at it. I cannot say enough about the professional and thorough job that they did.

Review Date: May 09, 2013

Member: Dolores W., Denver, CO 80227

Category: Plumbing

Hire Again: Yes

Description of Work: Jeff arrived and explained the water leak from the shower head. He broke out the tile and placed new piping and did a great job and then had to go to home depot for a new Delta shower head and single handle. He then noticed that while trying to shut the water off, that he had to open the water plate in the front yard because the main water shut off was not functioning properly and so he fixed that so that in the future if we had an emergency; such as a burst from a frozen pipe we would be able to shut the water off.

I asked if he could look at our evaporative cooler because I knew it had to be repaired or replaced. Jeff returned the next day and explained charges (ugh) and purchased an evaporative cooler with a down-shaft to replace the old one. He also purchased a new 1/2 horsepower motor. He would of had the job done on 5/7/2013, but around 7 PM, the weather was crazy and scared the heck out of me and him too, so he returned on 5/9/2013 to finish the wiring so it would work with High vent/Lo vent and Hi/Lo Cool and Pump.

Member Comments: Overall it went real good! Jeff cleaned up and took the old swamp cooler with him and the rest of the old parts. A real likeable person and I trusted the quotes he gave me, since I had no prior knowledge of what cost what.

- Overall B
- Price C
- Quality A
- Responsiveness A
- Punctuality B
- Professionalism A

Angelica F., Denver, CO, March 4, 2013. *I recently had plumbing issues at my home and I was very impressed by Afford A Rooter. The customer service was excellent. When I called, the technician took the time to explain to me what the problem could be after I gave him a description of what was happening with my water. He quoted me a price and even took the time to quote me different prices if there was a worst case scenario. I also liked that the plumber called to let me know he was on his way to the house and the estimated time he would be there. Fortunately, my home only needed the minimal work done at a reasonable price. The service was fast, friendly, and I would use them again for my plumbing needs. Thank you Afford a Rooter!*

M. Stobbs – March 2013. *Quality Excellent! These guys are great. I had a blocked sewer line that another company couldn't clear and they were at my place in a couple hours and cleared it successfully for half the price the other company quoted. Will definitely use them again!*

Monique – Oct 5, 2011. *"Great work, nice guy, super-fast and knowledgeable, very affordable – Just like the name says. Not your stereotypical smelly or dirty plumber. This family owned establishment is way better than the other more commercial guys who left the house saying "umm, I'm not sure what's wrong with it..." Get the job done by Afford a Rooter the first time and you won't be sorry. Thanks again and keep up the good work, guys!"*

Excellent Job by Kathy McKeon – 09/11/2011. *"Afford-A-Rooter did a marvelous job and handled fixing my main drain problem with a very timely fashion. Trevor & Greg were very pleasant & helpful in this situation. Great job guys!!"*

Best Ever! By happygal – 08/06/2011. *"I will always call Afford-A-Rooter when I have any plumbing issues! I called many businesses prior. One of which was Applewood. They refused to give us a quote over the phone, even though we knew the issue was roots in the main drain, as we had dealt with this same issue many times. Applewood came out to look at the drain and gave us a ridiculous price to rooter it. We sent them on their way and continued to get the same response of "no estimates over the phone" with every business, until we called Afford-A-Rooter. Trevor immediately gave me a quote. Not only that, he charged me the amount he had estimated! Even though the job took more effort than they planned, he assured me that as long as they finished within the hour, there would be no additional charge. This is Trevor's family owned business and he is not trying to take advantage of others who don't know any better. I'm SO happy! I was sure to tip them and will always call them first with any plumbing issues in the future."*

Quick Affordable Fix- *Afford a Rooter came out and fixed a problem that I thought was going to hurt financially. Hard working and affordable, will continue to call them for all my plumbing needs." - Josh, 08/17/2009.*