We love to hear from our clients, and especially value their kind comments and helpful suggestions. Here is a message we received recently from new client, **Mr Leonard Pimentel**of Miami.

*"You guys are wonderful. The plumber arrived right on time, was extremely professional and very polite and he accomplished the work quickly. And finally, the fact that you followed-up after the fact to make sure we were happy with the service is astounding. In a city where almost no one is professional, you stand head and shoulders above everyone else. I will tell everyone about Empire Plumbing."*

Thank you Leonard for your kind words! We very much look forward to assisting you with your plumbing needs in the future.

**Stacy** from Miami dropped us an email to let us know how happy she is with the work we do - we wanted to share her comments with you:

*"I think your guys are amazing and did a great job. They paid attention to detail, were professional and at all times considerate and respectful...*  
*The guy you sent over to fix the sprinklers did a great job and infact installed something new in order to make my orchids have water on the trees. I am very excited about that!"*

Thank you Stacy for letting us know about the high standards our service people are achieving for you.

We do everything in our power to give our clients the best information about their plumbing problem and most importantly, to give them peace of mind by performing to the highest standard. **Mr Branch Harding** sent us this message recenly to let us know that this is appreciated.

*"An excellent overview and discussion of the scope of the work to be done. Very friendly job boss. High integrity, photos of problems, "over the top" service. I am thrilled with the entire operation!! Many thanks!!!"*

Thank you Branch, for being kind enough to let us know that we are achieving our service aims.

**Mr Rick Katz** told us that he appreciated every aspect of our service delivery with his review:

*"Overall, very pleased; ability to get quotation - affordable price; easy scheduling; serviceman arrived on time, knew what he was doing, listen to description of another plumbing problem and suggested viable solution."*

Thank you Rick, for your comments. We are glad we were able to help and do our best to ensure that your service call is handled as quickly and efficiently as possible.

**Mr Ed Hernandez** sent us this message after we helped him out with a recent plumbing problem at his home:

*"Thanks for your prompt service to repair my underground leak. Very satisfied with the service"*

Thank you Ed for your kind words, we look forward to looking after your plumbing needs in the future.

**Mike D**. Miami Florida - Google Places Review:

*"I had the hot water heater replaced at my condo on Monday morning. The plumbers arrived early and were very courteous and professional. They cleaned up after the job was completed and disposed of the old water heater. As you can see I was well pleased with their service.. Thank you again Empire Plumbing."*

**Lindsay J**. Miami Beach Florida - YELP Review:

*"Excellent customer service and repairman.   I called today to get my shower drain fixed.  My call was answered quickly and the associate was knowledgeable and friendly.  I was told my appointment was between 1-3pm.  The repairman arrived promptly at 1pm and solved and fixed my drain within 20 mins! It great to see a company treat their customers well and have friendly an knowledgeable staff. Will use again for all my plumbing needs."*

**Sandra Lansing**, Miami Beach - EmpirePlumbingReviews.com Review, June 2013:

*"I was extremely pleased with the water heater replacement by Guillermo Rodriguez."*

**Marlene Carpentieri**, Miami, Florida - EmpirePlumbingReviews.com Review, June 2013:

*"Empire Plumbing handled my nightmare with compassionate care! The workers were awesome! They were at my house every day for 5 weeks, rain or shine! I would recommend Empire Plumbing to anyone having any plumbing issues! They were always prompt in returning my calls and answering my questions!!!"*

Jamie Helman, Miami Beach - EmpirePlumbingReviews.com Review, June 2013:

*"Always quick to respond, courteous and professional. Real pros."*

**Bill Woodier,** Miami Beach - EmpirePlumbingReviews.com Review, June 2013:

*"We had a man from Empire Plumbing come today and fix a shower/tub spout which he did quickly and efficiently. We always have great luck with Empire Plumbing and really value having them in the neighborhood."*

**Ellie Ramirez**, Miami - EmpirePlumbingReviews.com Review, June 2013:

*"Empire Plumbing is the plumbing company we always call. No matter if it is a big job or a small service call, they are the best.*