

November 21, 2017

Dear Madam or Sir,

We are pleased to submit this letter detailing a recent renovation that we completed with Kreider and Diller Builders, Inc. We have an 85-year-old home and it has been our goal during renovations to retain its charm and historic feel while making it more modern and comfortable for the 21<sup>st</sup> century. We have worked with K&D several times, as we are long-time clients, and just like our previous experiences, this one was positive from start to finish. Unlike previous work with K&D, our most recent renovation involved three distinct projects in three distinct areas of the house – a wet bar in the family room, an upstairs bathroom redo, and the transformation of a screened-in porch to a home office/sunroom.

The three-project renovation created unique challenges, including design, coordination, timing, and budgeting. As always, the K&D team approached all aspects of the project with creativity, diligence, humor, and professionalism. I tend to be a ‘hands on’ client and K&D consistently strove to meet and exceed my wishes and expectations. I particularly appreciated Job Superintendent Erik Fries’ attention to detail in all aspects of the renovation and the accessibility of both Bill Keays and Don Diller when questions arose. We could not be happier with our finished product(s)!

Sincerely,

Suzanne & Chris Woodard

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Lancaster, PA 17603