



**Christa** **McAuliffe**  
Residential Community

## Testimonial for Excellent Customer Services

In Recognition of the services provided by *Elena Urso, Project Communication Specialist*

*I hold your company in the highest regards, because of the exceptional customer service, I have received from Elena Urso, Project Communication Specialist over the years.*

*Elena follows up with me on a regularly basis to access my needs and works diligently to identify the best vendors and services in my areas.*

*I love working with her because she has a warm personality and provides courteous customer service.*

*Acknowledging the changes in our economy and budgetary constraints, I always consult Elena first, before making any purchases because I respect and value her opinion.*

*Elena is the best and I truly appreciate all she has done and continue to do for us.*

*Due to my working relationship Elena, I will continue to work with the Blue Book and refer others to take advantage of your company's valuable services.*

*Thank you for employing great personnel like Elena and I look forward to another prosperous year with your company.*

Greta L. Bibbs-Stacy  
General Manager  
Christa McAuliffe Residential Community

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