

David Hemed

From: Jerzy J. Kichner, P.E. [jjkichner@me.com]
Sent: Wednesday, November 16, 2016 9:56 AM
To: David Hemed
Subject: Custom Built Screen Enclosures - Excellent Job!!!

Importance: High

David: Going through a tornado was an experience that I do not want to face again nor have anyone else go through the trauma; the process and stress of getting your life together was massive. One bright spot was hiring you to take care of everything that was damaged and that was a lot. As we moved through the process, one thing that my wife wanted was to rebuild the pool cage that was destroyed. To her it was a milestone and a big measure that things were slowly but surely getting back to normal. Being able to sit by the pool and enjoy the spring outdoors was a good indicator that life was slowly getting back to normal and greatly alleviated the stress levels. You picked up on that fact and quickly moved to make it happen. Surprisingly and to the delight of my wife, you delivered the screen enclosure weeks ahead of schedule. The enclosure was quickly and expertly installed and was of a better design than the original that was wrecked. The job was done professionally and any small issues were taken care of quickly and efficiently. We could not be happier. Thank you and Custom Built Enclosures for an excellent job!!!

J. J. Kichner
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