

Zebra Restoration Services, Inc.

Client Satisfaction Survey (anonymous)

If you get a moment to fill this out & mail it back to us we would greatly appreciate your feedback!

Thank you!

Overall

YES!

Would you use Zebra Restoration again? _____

How could we have improved our service to you? _____

I can't think of one instance where you need to improve

Please rate the quality of service in each of the following areas with "1" for Poor, "2" for Average and "3" for Excellent (highest score) and add any further comments.

☒

Cleanliness/Neatness of all employees:

☒

Regard for your home and property:

☒

Punctuality:

☒

Friendliness/Courtesy:

☒

Kept you informed on the job progress:

☒

Professionalism & Quality of Zebra's work:

☒

Professionalism & Quality of Subcontractors work:

CH
CF
RT
M2

Overall Comments:

Every person who came into my home was the most professional & hard working!

How did we treat you as a valued customer?

Overall Rating (1 to 5 - 5 being the highest):

5 - 5 - 5 personable & a pleasure to know.

Can we use you as a reference for other customers? ☒ Y ☐ N If Yes, please provide:

Name: Peggy Wash Preferred Phone Number: 916 721 9624

If you feel your service was impeccable and would like to write a Testimonial for Zebra to have on our website, please provide your response below or on a separate sheet of paper.

The Zebra Team is a group who get the job done to the satisfaction of the client. They go the extra step to make sure you are happy w/ the work & it is the

☒ I give my approval to allow Zebra to post my Testimonial (partial/entirety) on the Zebra Restoration Website. Name: Phoebe Antelope best!!

Insurance Company:

State Farm

Agent's Name (very helpful if you know it): Wickie Roselli

(over)

THANK YOU FOR YOUR ASSISTANCE & SERVICE!

Carey + Debbie do a job like
no others! They are the best.

Loi McClain, a custom stain
specialist, does miraculous
matching on re-staining jobs!

Boss Tennant was fast efficient
& knew exactly what should be
done.

What can you say about Clay
Jowles - project manager! He was
always available, even on
week-ends. He was so nice to
work with & directed the entire
job with great expertise!

I was so happy we
got Zebras for the
clean up!

Thank you!