



December 6, 2013

Blue Book

I would like to take a minute at this time of year to acknowledge the great service that we have received this year from Courtney Parrott.

Her attention to detail is phenomenal; she goes above and beyond what we have been accustomed to.

Not to suggest that we have ever received less than quality service from all the representatives that you have provided; but Courtney is one of a kind. Through her efforts we have maintained a more conscience effort to stay up to date on bids throughout the city; she has often times hand delivered information when a contractor needed an electrical bid urgently. We have also joined a networking group through her invitation, which has definitely been an asset to our business.

Again, thank you for the great assistance and representation that Courtney has provided.

Sincerely,

A handwritten signature in black ink that reads "Toni Terrill Skaff". The signature is written in a cursive style with a double slash at the end.

Toni Terrill Skaff

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