



"Quality At It's Finest!"

RESIDENTIAL, CUSTOM, COMMERCIAL AND INDUSTRIAL PAINTING

5-10-13

To Whom It May Concern:

I really just wanted to take a moment to say a few things about our Blue Book Rep. Ron Thomas. He has been such a joy to work with while we have been on board with this system. He is always checking in on me to see if there is anything I need or anything he can help me with. He puts our name out there with GC's that he feels would be a good fit. I once shared with him that I really don't even use the system much because I have never taken the time to really learn it. He then offered me and my help training time to make sure we use the system for what it can do and get our money worth. He makes us feel important and that we deserve to get the most out of what we pay for. I find myself so busy at times that I fail to return his calls or e-mails and have even missed a few of our apt times. Yet never gives me any grief about it and always understands. Keeps a smile on his face at all times and is always cheerful. Being a business owner we come across many types of people and ways they deal with their clients and have never felt one care for our company so sincerely...I appreciate The Blue Book and what it has to offer as well as their reps.

Have A Most Excellent Day!!!

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