

# Clover Associate Reformed Presbyterian Church

127 Kings Mountain Street

Clover, S.C. 29710

Phones

Office: 222-9584

August 28, 2017

Mr. Jeff Howe  
Custom Building Systems  
PO Box 6280  
Gastonia, NC 28056

Dear Jeff:

On behalf of the congregation of Clover ARP Church we want to thank Custom Building Systems for the excellent experience we had working with James Holder and Scott Penley on the recent renovation of our existing education building and 3750 square-foot addition to that building.

We relied heavily on our architect, Ben Montgomery, to guide us to contractors who would work well with Ben, communicate with us frequently, complete the work on time at a competitive price, adapt cooperatively as unforeseen situations developed and give us first-quality workmanship. Custom Building Systems delivered on all counts as Ben assured us you would!

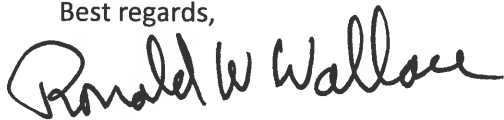
In addition to Custom having the lowest bid on our project, James Holder's detailed and comprehensive project proposal gave us a high degree of confidence that he knew what he was doing and would stay on top of all matters to assure the project was completed as required. Our meetings, usually weekly, with James, Project Assistant Cara Cobb, and job site foreman Scott Penley, provided timely updates and the level of communication needed to work through change orders. These members of your team were always accessible and provided timely responses to our inquiries and concerns. All change orders were the result of unforeseen conditions in the existing 1928 building being renovated and tied to the new construction or additional needs/opportunities identified along the way by our building committee, the architect and Custom.

We also would like to commend Scott Penley for his outstanding oversight of work done by your subs, his coordination with us and the architect and his efforts to keep the project on schedule. It was indeed a pleasure working with someone of his considerable expertise and customer-oriented attitude.

As a result of our very favorable experience working with your team, we will certainly contact Custom Building Systems for any future construction needs at Clover ARP, and we will be happy to recommend Custom to other prospective clients. In fact, we have already recommended Custom to another local business, and we have provided very favorable comments about our experience with Custom to another local church considering a building project.

Again, thanks very much to all at Custom Building Systems for the favorable experience working with your team and the results of the project, with which our congregation has been well pleased.

Best regards,



Ron Wallace, Chairman  
Clover ARP Building Project Committee

Cc: Ben Montgomery, Architect