

September 2, 2014

## Persons of Concern:

It has come to my attention that you are in the process of reviewing construction firms for future projects. I am pleased to provide this letter of recommendation on behalf of Custom Building Systems and Custom Paving Company, Division of Quinn Sales, Inc.

In 2014, Gaston College had the privilege of working with Custom Building Systems in renovating an existing fixed seat, sloped floor, theater-style auditorium that seated 483 into a level floor, flexible use open space that can be divided into three separate meeting areas by utilizing partitions. James Holder and Jesse Padgett managed the project in an exemplary fashion. The project was within budget, on time, and the punch list was quite small. The one major problem that did arise related to the partition manufacturer. James and Jesse made sure that the product defect was corrected and that the partition was in good working order before being turned over to the College.

It is evident from my personal experience working with Custom Building Systems, and with James and Jesse in particular, that they are experienced, customer-oriented, highly capable, and very responsive to customer's suggestions and time and budget constraints. I highly recommend Custom Building Systems to you.

Please feel free to contact me at (704) 922-6405 if you would like to discuss this matter in more detail.

Sincerely,

Cynthia P. McCrory,

Vice President of Finance, Operations and Facilities

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Gaston College