



COMMUNITIES, LLC
Manufactured Home Communities
80 SOUTH LAKE AVENUE, SUITE 719
PASADENA, CALIFORNIA 91101-2690

(626) 795-7755
FAX (626) 440-0378

1/5/2012

Re: Subsurface Specialists, Inc.
Mr. Earl King
5066 Rothschild Drive
Coral Springs FL 33067

To Whom It May Concern:

We have used Earl King of Subsurface Specialists many times over a period of many years to check large manufactured home community water systems for leaks, and to help resolve water usage issues with water companies.

The last time we used his services, a huge over-billing issue was reversed based on his testing data. Without it, the water company would not listen to the on-site manager's point of view and would not even consider they had billed us incorrectly. During this testing we also determined our system is quite "tight", with very little loss.

I have never met Earl. My dealings have all been by email or phone. In my experience he has always been prompt and efficient. The on-site managers have reported he is easy to work with and pleasant. He has worked in the middle of the night while checking water meter readings, and he has worked weekends if needed to solve a huge problem.

That's when we have used him: when the situation is dire and we need accurate and efficient help ASAP.

Yours truly,

Monty Cochran