



October 28, 2013

To Whom It May Concern :

Please accept this letter as reference for DaVinci Restoration Services and Nathan Kipervaser. Nathan began working with our company in 2009 as a Product Care provider. We have found Nathan's company to be reliable in their execution as a service provider, and we have come to appreciate their understanding of the industry.

It's safe to say that Nathan has been instrumental in the training of our previous and current Product Care Managers. He has always been willing to share his knowledge and help us be better. We owe Nathan and DaVinci a debt of gratitude for the many times we've been assisted on short notice and for the adaptability always required in business.

Regards,

A handwritten signature in black ink that reads "Martha Shackelford". The signature is fluid and cursive, with a large, stylized initial 'M'.

**Martha Shackelford**

**VP-Operations**

**Spectra Contract Flooring**

**100 S Lake Destiny Dr**

**Orlando, FL 32810**

**O 407.475.1144 x 227**

**F 407.475.0912**