

Pima County Procurement Department  
 Solicitation for Qualifications #30589  
 Job Order Contract (JOC): Structured Cabling Services



December 2011

ATTACHMENT '1' TO EXHIBIT '1'  
**PERFORMANCE INQUIRY**  
 (Page 1 of 2)



PIMA COUNTY PROCUREMENT DEPARTMENT  
 DESIGN AND CONSTRUCTION DIVISION  
 FAX: 520-243-4434  
 PHONE: 520-740-3731

**PROPOSING FIRM NAME:** Solutions i3

**FOR: JOB ORDER MASTER AGREEMENT: STRUCTURED CABLING SERVICES**

THE CONTRACTOR LISTED ABOVE HAS NAMED YOU AS A REFERENCE ON A PROJECT COMPLETED WITHIN THE LAST THREE YEARS. WE WOULD APPRECIATE IT IF YOU COULD RESPOND TO THE QUESTIONS ON PAGE 2 OF THIS PERFORMANCE INQUIRY.

**PLEASE FAX THE ENTIRE PERFORMANCE INQUIRY 2 PAGES ON OR BEFORE JANUARY 31, 2012 AT 2:00 PM LOCAL TUCSON TIME TO:**

**ATTENTION: Melissa Hala'ufia, CPPB**  
**Pima County Procurement Department**  
**Design and Construction Division**  
**Fax: 520-243-4434**

Proposing Firm may contact you if PERFORMANCE INQUIRY due date has been revised by subsequent solicitation addendum. Any published revised Submittal Due Date will supersede above schedule.

**FIRM PROVIDING REFERENCE:**

**Name of Company:** City of Tucson DOT

**Person Completing Reference:** Michael Hicks

**Position:** IT Manager

**Phone Number:** 520-400-7434 **Fax Number:** 520-791-5646

Pima County Procurement Department  
Solicitation for Qualifications #30689  
Job Order Contract (JOC): Structured Cabling Services



December 2011

### PERFORMANCE INQUIRY (Page 2 of 2)

PROPOSING FIRM NAME: Solutions i3

(Firm that is requesting you to submit a reference)

Project Name: Various Projects

Type of Project (describe): Job Order Contract

Date of Project Completion: NA Dollar Value of Contract with Proposing Firm: \$100,000 per yr.

Proposing Firm's Assigned Project Manager: Bill Dowling

	Never				Always
Did Contractor take adequate precautions to provide for the safety of employees, the public, and others?	1	2	3	4	5
Did Contractor perform the work with adequate consideration to worksite clean-up issues?	1	2	3	4	5
Did Contractor take adequate steps to ensure that its work did not disrupt other ongoing activities?	1	2	3	4	5
Did Contractor avoid initiating unwarranted change orders?	1	2	3	4	5
Did Contractor respond timely to your requests for changes?	1	2	3	4	5
Was Contractor's project coordination and supervision satisfactory?	1	2	3	4	5
Were you completely satisfied with Contractor's quality of work?	1	2	3	4	5
Was the job completed in a timely manner?	1	2	3	4	5
Were you pleased with the Contractor's overall performance?	1	2	3	4	5
Would you recommend Contractor for similar projects in the future?	1	2	3	4	5
Would you use this Contractor again?	1	2	3	4	5
Were you completely satisfied with the expertise, performance, and responsiveness of the assigned Project Manager?	1	2	3	4	5
Did Contractor keep you informed during work?	1	2	3	4	5
Were all invoices rendered in a timely manner according to your requirements?	1	2	3	4	5
Were invoices accurate?	1	2	3	4	5
Were your instructions followed?	1	2	3	4	5

Additional Comments: Was very impressed with all aspects of the design and installation

Signature:  Printed Name: Michael Hicks

Company Name: City of Tucson DOT