



## Franklin County Board of Developmental Disabilities

*Helping people to live learn and work in our community*

2879 Johnstown Road • Columbus, Ohio 43219 • 614-475-6440 • [www.fcbdd.org](http://www.fcbdd.org)

Jed W. Morison  
Superintendent

### ARC Industries North

6633 Doubletree Ave.  
Columbus, Ohio 43229  
614-436-4800  
Nan Burns, Director

September 18, 2013

Thomas G Banks, President  
IAP – Government Service Group  
2740 Airport Drive, Suite 300  
Columbus, Ohio 43219

RE: Repairs at ARC Industries North

Dear Mr. Banks,

I am writing to express our appreciation for the professional performance displayed by IAP-Government Services Group (IAP) while performing the recent front entry repairs at our ARC Industries North facility. These repairs were very important to our facility since it is the main entrance and the visual focal point when entering the facility.

IAP was quick to send a professional to investigate the damage, and perform a structural assessment of the damage. Once IAP's proposal was received and approved, they were able to complete the structural and architectural repairs with minimal impact to the day-to-day operations of our facility. The repairs look great thanks to the custom colors used to match the existing.

It was a pleasure to work with your professional staff on this project. If faced with similar circumstances, I will not hesitate to contact you in the future.

Sincerely,

Brad Breedlove  
Maintenance Supervisor  
ARC Industries North