

DATE: 10 Dec 2018
SUBJECT: Letter of Recommendation
RE: Res/Com Solutions

This letter is written in support of Res/Com Solutions as a General Contractor for commercial Office and Lab renovations. I have worked with Res/Com on four separate projects over the last three years ranging from small office space renovations to more sizeable office space to lab space conversions. My experience with each of these projects has been better than the last and I have come to implicitly trust the Res/Com Team to provide a high quality product on time and on budget.

The process starts with a walk-through to provide a Scope of Work and is followed by a sufficiently detailed Proposal to ensure that the outcome will be positive. Once agreement is reached, a crew is scheduled to be on-site. Demolition is completed in a professional and conscientious manner, taking into account normal business work hours to minimally impact the facility. The crew maintains a clean and safe work environment throughout the project.

Options for finish materials are provided and clear project timelines are outlined to allow lead times for critical materials. Throughout the process, the Res/Com Team will provide timely updates on progress and/or unexpected issues that come with most renovation projects. Communication and working with the Customer to effectively solve these challenges really differentiate the Res/Com Team.

Upon significant completion, Res/Com will schedule a walk-through with the Customer to ensure full satisfaction. A final punch list will document completion and their service also provides a guarantee of your satisfaction that they stand behind.

Based on the combination of quality work, technical and building compliance knowledge, fair pricing and ability to stay on time and on budget, I highly recommend Res/Com for your next Office and/or Lab building project.

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