



North Memorial
Health Care

Mr. Ed Krueger
Commercial Account Manager
Ceiling Pro International
7456 Washington Avenue South
Eden Prairie, MN 55344

Dear Ed:

I wanted to take a minute to express my feelings about the most recent job you and your staff completed for our hospital. I can always count on you to give us a very competitive bid, quality service, provide the correct and appropriate information of the remarkable and safe products and cleaning system you have and great follow up after the sale, but this time, you were above my expectations.

I was not aware that you are as large a company as you are. I never realized that you have dealers all over the country until you brought some in to watch and learn the process of cleaning. You even had dealers in from South America. Wow! I'm impressed. If I had been there, I would have given you many accolades for all of the well-done jobs you have done for us. Keep up the great work. Thanks again,

Yours truly,

Omig Baumtrog