



Mall of America

**Rick Roussel
Ceiling Pro
7456 Washington Avenue South
Eden Prairie, MN 55344**

**Rick,
Thanks again for your prompt service with our kitchen ceiling. Your company always does a good job at a fair price.**

Our inspection went very well. We scored a 97% which is the highest we ever had. Our clean ceiling went a long way in helping us impress the vice-president.

Please pass this letter on to your workers. They are great.

Sincerely,

A handwritten signature in black ink, appearing to read "Chas Burghardt", written over a large, stylized flourish.

**Chas Burghardt
General Manager**