



November 14, 2013

Ms. Tami Croy  
Ceiling Pro International  
7456 Washington Ave S  
Eden Prairie, MN 55344

Ms. Croy,

Thanks for the continued work you do for TCF Bank Branches and service you provide. Your staff continues to make my job easier getting the task accomplished without issues. Your crews are efficient and willing to work around our schedules and take care of my customer, the Branch Managers and their staff. Thanks again for your work here at TCF Banks in Minnesota.

Keep up the good work!

A handwritten signature in black ink that reads "David C. Nelson". The signature is written in a cursive, flowing style.

David C. Nelson  
TCF Bank VP  
Branch Facilities/Construction Manager  
801 Marquette Ave  
Mpls, MN 55402  
dnelson2@tcfbank.com