



May 2, 2016

To Whom It May Concern:

Stearns Bank N.A. Equipment Finance Division worked with Miller Architects & Builders on our remodel and major addition in 2014-2015. It is our pleasure to extend a recommendation for Miller Architects & Builders on any project. The entire staff at Miller, from top to bottom, is top-notch and they demonstrated that from our very first meeting.

Dan Miller and Joe Seifert were very hands-on throughout our project. Both kept our needs and budget in mind the entire way. We were also impressed with the extraordinary job that Andrew Goulet did for us as our Project Manager. Andrew was always a couple steps ahead of us and managed the schedule and budget meticulously. We were provided with weekly updates, through personal meetings, which fit our style very well. The culture Miller's team demonstrated to us is one of "Ultimate Customer Care" and we were very fortunate to get the opportunity to work alongside them.

Our project was a 12,000 sq. ft. addition and remodel of several existing rooms, all within a short time frame. The project was managed to match that timeline well and, most importantly, we needed as little noise and disruption as possible. With thousands of daily incoming and outgoing calls in our call center environment, never once was there a noise complaint by a customer or one of our team members. The advance notice and special accommodations made by Miller allowed us the time and ability to prepare our team for the next steps. Andrew did everything in his power, including adjusting his schedule and that of his sub-contractors to make sure we could carry on our high-volume business without concern. It was truly amazing!

We will absolutely make a call to Miller for any future projects that arise. They know how to take major projects and deliver them with quality, professionalism, and caring personnel.

Sincerely

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