

Denver contractors hope to change bad image of roofing industry

Ryan Haarer 5:14 p.m. MDT June 24, 2014



(Photo: KUSA)

DENVER - Green Star Construction earned an F rating from the Better Business Bureau as complaints alleging the company continue to come in. They allegedly took thousands of dollars from victims of hail damage up front, then never returned to finish the job.

"When we see contractors taking advantage of people it makes us angrier than almost anyone," said Andrew Schmidt, a partner at Core Contractors, an accredited business with the BBB.

Core Contractors and Chip's Roofing learned about this problem then offered to soften the blow by accepting remaining insurance claim funds in exchange for the unfinished jobs.

Coloradans, so frequently affected by hail, need to know their rights. Carole Walker, executive director for the Rocky Mountain Insurance Information Association says don't give into the pressure of high pressure, door-to-door salesmen. You have a year to file a claim and it's best to get three bids before agreeing to any work.

"Your contract for your insurance policy to fix that roof, any property damage is with your insurance company. So first thing you want to do is get an insurance adjuster out there and know what your claim settlement is. And then be working with a reputable contractor," said Walker.

You may even consider having your contractor on hand when the adjuster arrives to ensure there's no funny business.

"It's not hard for the insurance company and the contractor to be on the same page. We have a mutual client," said Schmidt.

In addition to dealing with your insurance company directly, be sure to get everything in writing once you agree to take on a contractor. Also, be aware when making a deposit. Never pay for the entire job up front and never sign an insurance check over to a roofer. You may never see that money again.

(KUSA-TV © 2014 Multimedia Holdings Corporation)

Read or Share this story: <http://www.9news.com/story/news/local/2014/06/24/denver-contractors-hope-to-change-bad-image-of-roofing-industry/11329299/>



UP NEXT

Aurora Fire: blaze was intentionally set



<http://www.9news.com/story/news/local/2014/06/24/aurora-fire/>