



January 16, 2019

To whom it may concern:

This letter is in reference to the working business relationship Clare Oaks Retirement Community has had with George Machacek and his Team of professionals at A Plus Restoration.

My role is Director of Facilities Management at Clare Oaks Retirement Community and I am responsible for renovations, maintenance and disaster preparedness and recovery.

I had the good fortune of having been referred to A Plus several years ago and have used their services numerous times and on an ongoing basis since 2012. I can attest to the professionalism, integrity, quality and flexibility that George and his Team have provided for Clare Oaks over the years. It has truly been a pleasure working with George and we have appreciated his flexibility and good willed nature in the way they conduct their business.

The nature of our business can be challenging at times in dealing with the senior population and I can say confidently that George and his Team have always be professional and patient in their interactions with our senior population of over 350 residents as well as with our staff who number over 250.

Feel free to contact me if you would like to discuss any questions you may have regarding George and the A Plus Restoration Team.

Sincerely,

Carl Cannella
Director of Facilities Management
Clare Oaks Retirement Community
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