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To Whom It May Concern:

We have had the pleasure of working with Domingo Denova and his team over the course of the past five months. During this time, Mr. Denova has been overly accommodating, fair, and professional. As first-time business owners, he went above and beyond to be thoroughly communicative and was always proactive in his approach when guiding us.

Installing a new grease trap in an older building was no small feat - Mr. Denova worked diligently with us, Industrial Waste, Development Services Department, as well as Commercial Plan Review in order to get certified drawings to pass the permitting process. From there, he and his team excavated for installation, updated old plumbing lines, navigated the city when there were gas lines issues, and had a great rapport with the plumbing inspector to ensure we would pass each inspection.

Furthermore, anytime we've had to make last-minute adjustments in our original plans, he was readily available and dependable to get the job done as quickly as possible - even on the weekends.

To say that Mr. Denova and his team are hard-working is an understatement. Considering the circumstances, they completed multiple projects in an efficient and timely manner with very competitive pricing. We are grateful for their patience, knowledge and kindness as we navigated these waters for the first time.

We highly recommend Nova Plumbing to anyone looking for superior and genuine service. Should you have any further questions, please do not hesitate to contact us at <u>hola@nixtataqueria.com</u>.

Sincerely,

Sara Mardanbigi + Edgar Rico Co-Owners // Nixta Taqueria