

# Testimonials

“Thank you for the work that QCC has completed for The Johns Hopkins Institutions over the past several years. There is no doubt that you have highly trained and competent staff. Your staff is professional and courteous as they worked throughout our complex. The day-to-day leadership provided to complete this complicated series of projects was excellent and the work has been consistently completed in a timely manner. Your involvement and level of knowledge has provided insight into options for taking advantage of the telephone systems in ways that we were not aware of. Thank you very much for all of your help and expertise!”

- **Michael T. McCarty** (Senior Director, Chief Network Officer, Johns Hopkins University, Johns Hopkins Health System)

“The success of my business is due in no small part to you and the services QCC has provided me. The knowledge, responsiveness, and friendliness of your employees have been invaluable to me. Referring QCC to my clients has been one of the best decisions I have ever made. QCC expertise in problem solving and troubleshooting has paid dividends for us around previously unsolvable problems.”

- **Matthew Mueller** (MacKenzieCommerical Real Estate)

“You respond to our needs cordial, attentive, and in a personal way. You found the best system to meet our needs. Your installation was well-timed for both the cabling and our telephone system. You demonstrated both a high quality of customer care, as well as a dedication to your craft.”

- **Marc DelMonico** (Franciscan Action Network)

“Excellent advice and service. QCC truly excels in customer service. Thank you for making it a smooth transition into the digital communicaitons era and getting us outfitted with the right equipment, features and configuration. QCC’s expertise, professionalism and integrity is second to none. I would not hesitate to recommend QCC to anybody considering a new telephone system, or who needs technical assistance with a system they already have.”

- **Steven Leitess** (LeitessLeitess Friedberg + Fedder PC)

“I consider QCC an invaluable partner in our Success. QCC has exceptional Service and quality company culture. I have been impressed with the skill of your technicians, their availability, and the customer service you provide often in the middle of the night when we have an emergency.”

- **Chris Blanchard** (Daniel G. Schuster Concrete Construction)

“QCC staff works hard and indeed make it happen, one customer at a time. The expertise and advice from your staff made up for my lack of technical skill and knowledge. It is wonderful to know that even after months have passed, the workmanship remains excellent and the guidance and suggestions we received were clearly in our best interests. QCC has followed through on its promises and if I had to do it all over again, I wouldn’t even obther with proposals from competitors. I would simply do as I do now, and call the folks at QCC.”

- **Nathan Tracy** (Albert S. Smyth Company)

“I am impressed by the consistent professionalism and courteousness of your staff. You did more than sell us a telephone system. Our communications system has helped us do business better. Your technicians were all a pleasure to deal with and took particular care and concern in helping us. I am very proud of the positive impact our new telephone system is having on our business success. I enthusiastically recommend QCC to any company who needs a telephone system and wants the assurance that they will get the best value, service and care.”

- **Trudy Hammett** (EARLBECK Corporation)

“It is refreshing to know that there are still businesses such as yours who hire and train your employees to deal most effectively with your customers.”

- **Judith Rieley** (Diane L Colgan Cosmetic & Reconstructive Surgery Center)

“Thank you for the work you have done for our clients. Without fail you have taken several difficult assignments both in technology and lack of notice. You delivered their systems on time and operating properly without the usual bugs that often accompany most technology installations. I am certain there are frequent challenges and issues that arise on your side but what I notice and appreciate the most is that your team takes care of them and in many cases neither I nor the client ever knows these issues arose. That really is the mark of a professional organization. It is with pride that I consider QCC part of my A-TEAM when it comes to vendor services that I recommend to my clients.”

- **Richard E. Fradkin** (Corridor | Reznick)

“Thank you for the great service. You were here onsite within an hour of my emergency service call. When your technician walked through the door with a whole new system, that just blew me away. Companies these days don't have the foresight to anticipate problems and fix them before hand. I am impressed how prompt you got our system back up.”

- **Doug Will** (Art Comp & Design Company)

“The products QCC offered us were above and beyond the technology that the other competitors offered us. Our new telephone system has changed the way we do business. The telephone system is very user friendly and makes the sales staff more efficient. I highly recommend QCC. Their staff is educated, extremely helpful and courteous.”

- **Laura Sigler** (100.7 The Bay)

“Thank you for the prompt and excellent service – you could give lessons to our former telephone service company.”

- **Ed Johnson** (American Humanist Association)

“We have been very pleased with the courteous and professional treatment by everyone at QCC. We had several unique requirements of the new system and your technician worked very hard to understand and facilitate. He continually showed determination to meet all of our needs.”

- **Joe Simpkins** (TeleRep)

“I am delighted to recommend QCC both for their phone systems and rapid, professional staff. We have been using your services for years and have been able to rely on receiving up to date

equipment and timely responses to our service issues.”

- **Jeffrey Katz, M.D.** (Physicians’ House Calls)

“We received prompt and courteous attention from all of your sales and customer service personnel. Your installation representatives went above and beyond every step of the way.”

- **Beth Hughes** (Jeffrey Press)