



GSA National Capital Region

U.S. General Services Administration  
301 7<sup>th</sup> Street, SW  
Washington, DC 20407-0001

November 14, 2016

QSS INTERNATIONAL INC.  
Mr. Pramod Banavar  
10301 Democracy Lane  
Suite 401  
Fairfax, VA 22030

Subject: **Replace Garage Dry Sprinkler System at the Hubert H Humphrey Building  
(Department of Health & Human Services)**

Dear Mr. Banavar,

I would like to personally thank you and the employees of QSS International Inc for all your efforts completing the overhaul of the sprinkler system at the Hubert H Humphrey Building. The level of coordination and planning that was required to accomplish this work required lots of planning and excellent communications in order to minimize the impact on daily operations of the HHS garages.

The professionalism and level of communications by your team throughout the duration of the contract with HHS building manager, facility engineers, and GSA projects was excellent and helped to minimize the adverse impact on daily operations of the HHS garage.

The Fire and Life Safety upgrades that were successfully completed as part of this project will give all current and future employees and visitors to the HHS garages a peace of mind.

On behalf of all the Federal Employees who work in this facility, I thank you for a job well done and wish you and your team continued success on all your future endeavors.

Sincerely,

A handwritten signature in blue ink that reads "Yilmaz Basaran".

Yilmaz Basaran - PMP  
Supervisory General Engineer  
Facilities Project Management Division – WPIDAB  
Office of Design & Construction, PBS