



DEPARTMENT OF THE ARMY
US ARMY INSTALLATION MANAGEMENT COMMAND
HEADQUARTERS, UNITED STATES ARMY GARRISON
4551 LLEWELLYN AVENUE, SUITE 5000
FORT GEORGE G. MEADE, MARYLAND 20755-5000

REPLY TO
ATTENTION OF:

10 April 2013

Office of the Director

Mr. Pramod Banavar
President, QSS International
Incorporated
10301 Democracy Lane, Suite 401
Fairfax, VA 22030

Dear Mr. Banavar,

I would like to take this opportunity to inform you of the outstanding support provided under the direction of your site superintendent, Mr. Vaughn McDuffie.

The Max Beilke Human Resources Center located at Building 2234 Huber Road, Fort Meade, Maryland unexpectedly had a primary water main break and destroy a large percentage of the building in November of 2012.

The Department of the Army operates under a series of strict regulatory guidelines, defined policies, and limited government resources. QSS International Incorporated was contracted to assist with building re-construction and restoration. I can assure you that we received the finest service possible from your corporation. Each QSS team member was highly respectful of employees and patrons of the Military Personnel Division. Mr. Vaughn was more than willing to accommodate our immediate and fluctuating needs enabling us to continue our mission to support Soldiers, Family members, and Department of the Army Civilians with continued human resource services.

On behalf of the Director of Human Resources, we offer a sincere thank you to you and your superb staff for a job well done!

Sincerely,

A handwritten signature in black ink, appearing to read "Richard Lee", written over a horizontal line.

RICHARD LEE
Adjutant General/Chief,
Military Personnel Division