



To Whom It May Concern:

I am writing this letter of reference for the D.M. Burr Security Services. This organization has provided security services for our agency, Genesee Health Plan (GHP), since December 2013. Prior to D.M. Burr, we had another security firm perform this service for us for over six years.

The difference between the two security firms is like night and day. We are so glad we made the switch to D.M. Burr. What we like about D.M. Burr:

- Easy to work with. Jim Lincoln is our contact and he usually responds to a call from us within the hour. If we need to be open late or work on the weekend, Jim and his staff are flexible and accommodating to this request.
- Punctual: guards start the shift early and are the last to leave the building at close.
- Professional: guards do what they are directed to. They take the lead when a visitor is starting to escalate.
- Friendly and courteous to staff and visitors.

I do not hesitate in recommending D.M. Burr Security Services for your business. If you want to discuss this recommendation by phone, please call me at 810-232-7740, ext 219.

Sincerely,

A handwritten signature in black ink, appearing to read "Jim Milanowski".

Jim Milanowski
Vice President
Genesee Health Plan

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