

NuHome Alliance Group LP (NHA Group): Furniture, Trash & Debris Removal Services

Thanks for choosing NuHome Alliance Group LP (NHA Group) to provide you with PREMIUM GRADE GREEN Cleaning and Property Preservation services. We offer transparent, all-inclusive, competitive rates and flexible terms for our junk removal services. From start to finish, our clients deal with us directly, which saves them valuable time and money. We offer upfront, affordable prices- so, our clients will always KNOW what they are paying for and what services they will be provided by NuHome Alliance Group LP (NHA Group)- contact us today to experience Eco-friendly, professional, on-time service(s)!

Our team *Certified Green Living Professionals* can haul nearly anything and everything! No job is too tough! Relax, let us do all the heavy lifting, carrying, and handling of the loading for you. We work with you to coordinate hassle-free junk removal. Our crew is professional, on-time and capable of doing all the heavy-lifting, handling, hauling and disposal of your trash, quickly and efficiently.

Ask us for more info on hauling special loads, such as

- Construction haul-offs & site cleaning,
- Removal of appliances and electronics
- Removal of extra large / oversized items,
- Exterior property cleaning and lawn care packages
- Organization / pre-sorting consulting services
- Property cleanups/ debris removal packages,
- Hoard cleaning/ vacant / deceased estate clean-outs,
- Removal of scrap metal, brush
- FREE property audit(s) -inspection for FREE estimate(s)
- And More!



DETERMINING PRICES FOR FTD REMOVAL SERVICES

Depending on the location, accessibility of items, crew size needed, condition of the items, the number of items being removed, type(s) of items being removed and the location of the nearest drop-off (ex: client can make a special request to donate items to the nearest non-profit entity, otherwise-- we will be hauling off to the nearest landfill, junkyard, scrap shop etc.). Here's what's included (*but not limited to*) in FTD Removal Services (Furniture, Trash & Debris) charges, surcharges and fees:

- A MINIMUM service charge of 60.00 is added to ALL dispatched pick-ups. This price includes fuel, crew dispatch (2+ more team members), insurance, appointment lock-date.
- A 17% State & Federal Tax Charges are added to each service scheduled and rendered by NuHome Alliance Group LP (NHA Group).
- An Environmental surcharge of 2% - added to subtotal amount
- To establish an iron clad business interest (*and as a sign of good faith*)- some services provided by our company may require an upfront deposit and/or down payment for supplies, materials, tools, and/or lodging- in order for services to begin, this may be mandatory (usually 10- 100%)-- this varies based on property size, type, condition, accessibility, project scope of work, etc.. **Here are some examples:**

- A. **Small Scale Project:** Overall cost for the project is \$3,500. The deposit would be 1/2 (\$1,750) or a 1/3 (\$1,166.67). With 1/2, the balance would be due at completion. With 1/3, a draw would be required at the mid-way point of completion and the balance due at completion.
- B. **Large Scale Project:** Overall cost for the project is \$17,500. The deposit would be 1/5 (\$3,500) or 1/6 (\$2,916.67).
- C. **Projects Costing More Than \$20,000:** The deposit would be 1/10 (10%).

With ALL 3 scenarios above: Equitable draws would be required at specific points, appropriate to the overall job scope (such as due at completion of demo, due at the completion of framing, etc.), over the duration of the project and the balance due at completion.

We feel this is the most fair and honest approach when executing a project. This methodology allows the client to experience first hand our work ethics and caliber of craftsmanship while simultaneously allowing us to establish trust and rapport with clients as the foundation of future relations.

- A 10% haul off fee for additional items that client would like to add to pick-up project.

FTD Removal Services Terms and Conditions

Our PRIMARY GOAL is to remove and dispose of client pre-sorted, unwanted or disregarded items with unique or regulated disposal requirements in the manner dictated by law or in the most environmentally responsible manner. NuHome Alliance Group LP (NHA Group) and its crew members- shall remove all debris and equipment and dispose of all material from property / site, and leave the ground clear of all materials, rubbish or debris and in a clean and neat condition.

1. The detailed SOW (scope of work) will always be located in the item type and description. Please adhere to the outline of items listed, and the terms and conditions for service(s) below.
2. A team of 2-6 members will be present to assist client with breakdown and haul off of items listed in the SOW.
3. Work towards getting SOW completed in a timely manner will be executed immediately to insure projected time frame completion.
4. All items are to have been 'pre-sorted' for breakdown and haul prior to the arrival of the NHA Group team. Team members are not to sort any items on site- unless client has requested such service in initial agreement, only to haul and dispose off property.
5. All INITIAL payments are due upon receipt of invoice. Any services rendered after the 3hr allotted time will be billed separately. The same timely payment is expected.
6. All payments are to be made in response to the NuHome Alliance Group LP INVOICING PLATFORM to our contracting department. Please contact us for other options.
7. When an appointed time slot is set, ANY time off allotted scope of work (SOW) detail- will result in our regular \$50 per hour pricing structure-- and will be billed separately. Minimum charge for time overages that are set outside of the allotted time- is \$50.
8. Any additions (outside of details within this invoice)- made at the last minute will reflect the same \$50 overage charge(s) being billed to client.
9. Once selected items are collected (aside from items that are specially requested by client for donation), all items become the property of NuHome Alliance Group LP (NHA Group)- which will

then have the full authority to junk, recycle, sale and/or find other ways to properly dispose of in an Eco-friendly manner.

1. All profits resulting from salvaging and recycling shall go to NuHome Alliance Group LP (NHA Group) and its crew.

2. Where there is little cost difference between recycling/salvaging and land-filling of items, NuHome Alliance Group LP (NHA Group) and its crew- is directed to recycle/salvage.

10. NuHome Alliance Group LP (NHA Group) and its crew members- shall not close or obstruct any streets, sidewalks, alleys or passageways unless specifically authorized in writing by the Client. No materials shall be placed or stored in streets, alleys or passageways. NuHome Alliance Group LP (NHA Group) shall so conduct operations as to interfere as little as possible with the use ordinarily made of any roads, streets, alleys, driveways, sidewalks, etc. nearby.
 11. No burning is permitted within the project area.
 12. In the event asbestos or any other similar contaminant is required to be removed, NuHome Alliance Group LP (NHA Group) shall be notified by Client immediately, as our company does not provide this service.
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IMPORTANT INFORMATION ABOUT NuHOME ALLIANCE GROUP LP (NHA Group), OUR SERVICES & BEST PRACTICES!

Please keep the following information in mind when choosing to accept a proposal and/or services
NuHome Alliance Group LP (NHA Group)

ABOUT US:

NuHome Alliance Group LP (NHA Group) is a 24/7, FULL Service Premium Grade Green Living, Cleaning and Property Preservation company, servicing North Carolina, South Carolina, Georgia and Florida. When a client chooses our services- we make it a priority to work towards reversing the effects of human-based, carbon footprints-- by consciously monitoring and massively reducing the usage of harmful chemicals that may be endangering our family, pets, friends and clients who trust us to clean and maintain a property for them.

We recruit and extensively train all crew members- housing an EXTENSIVE list of CERTIFIED, Professional Green Living, Cleaning and Property Preservation Specialists, as well as Environmentally Conscious Independent / Sub Contractors. We work effectively and efficiently-- as a team to help MASSIVELY reduce, and in most cases, successfully eliminate the amount of allergens and bacteria in an enclosed environment. We practice Earth Conscious training and project implementation techniques -- and we have designed our company platform stand on a more Eco-friendly, EPA, OSHA, and LEED environmental awareness protocol-- We strive to prove that it is TOTALLY possible to enjoy life with no chemicals, preservatives, fillers, synthetic fragrances, no artificial colors and no toxins.

OUR COMPANY STRUCTURE:

Ownership and Self-Certifications Include: Currently- Family Operated, Veteran & Woman Owned. **We Are Licensed, Bonded (Janitorial/Building Maintenance and General Contracting) & Insured.**

CAGE#: 85XZ7

DUNS: 085307856

EIN/TIN: 83-2388594

(Also, see verification and other attachments- if and when applicable).

BASE PRICING & DEPOSIT STRUCTURE:

Our estimated **BASE PRICE** is for services to be rendered. The pricing may or may not be the same- as projects may have changes along the way. All emergencies, tools/ materials, delays, scheduling/ rescheduling, change orders, punch lists and other misc. challenges are considered with every project venture, and is accurately priced accordingly in our **BASE PRICE**.



FUN FACT: 90% OF OUR CLIENTS ALREADY PRE-QUALIFY FOR DISCOUNTS, FINANCING AND FLEXIBLE PAYMENTS-- JUST FOR CHOOSING US!

OUR DISCOUNTS:

We give all projects awarded to NuHome Alliance Group LP the following discounts:

- 20% Off for ALL contracted Commercial, Industrial and Institutional Service Clients
- 20% Off for the first services provided to all Residential Clients
- 20% Off for Hotels, Resorts, Vacation Homes, REO & Private Estates
- 35% Off for Military Families & Government Installments
- 35% Off for Seniors, Retirees, Veterans, Nursing Homes / Hospices
- 35% Off for families of Law Enforcement & Protective Service Providers

FINANCING & BUY NOW PAY LATER OPTIONS:

HOMEOWNER FINANCING PROGRAM

*Have a big project that you need an extra hand financially to complete? Maybe you want to just change your surroundings entirely! Let us provide you with a **FREE** property consulting audit- completed with a list of services you may need, and the price it will cost to achieve your project completion goals. You can choose directly from our FREE estimate proposal whether or not you'd like financing, and your set forth to work with the greatest lenders on the planet! Our Clients work directly with financing programs in private- all we do is help connect them to financial better options. Here's to your dream home!!! **Active Lenders:***



PAYPAL: Buy NOW - Pay LATER PROGRAM

Buy now and pay over time. A dream for some- but a great option for our clients!!! We are proud to provide our clients with the same **FREE** property consulting audit- with the alternative option to buy now and pay later. This allows our clients to see their projects through to the end. Choose this option and pay within 6 months- for an interest free transaction that works for commercial and residential services provided by NuHome Alliance Group LP! All payment programs are kept confidential-- and we do not retain financing information- our client has full control, transparency and privacy as always!



REAFFIRMING OUR AIM TO BE TRANSPARENT:

All clients can expect to provide either an advanced payment in full or to make a service deposit (10-100%) upon approval of scope of work- to solidify the timely attendance and hard work of our crew members, the purchase of trade specialty materials and tools for the job task. Please refer to estimation(s) for other fees, taxes and miscellaneous charges that may affect your final estimate and/or invoice.

We feel this is the most fair and honest approach when executing a project. This methodology allows the client to experience first hand our work ethics and caliber of craftsmanship while simultaneously allowing us to establish trust and rapport with clients as the foundation of future relations.

FLEXIBLE INVOICING, BIDDING & ESTIMATES:

The price(s) listed are calculated on the average of all projects awarded across North America. Pricing may vary based on scope, mobilization requirements, required crew size, property condition, ease of access, project specifics, work scheduling and location. Keep in mind that the accepted proposal price may differ from the final contract value. All pricing in this proposal are negotiable.

OUR PRICING TICKET SYSTEM FOR PROJECTS LARGER THAN 20,000 sq.ft.:

Because our team members specialize in various areas of cleaning and property preservation- we use work orders and itemize by area and/or assigning certain tasks to team members based on individual expertise-- for better coverage and project time management purposes. Some examples of ticketed tasks include cleaning windows, floors, appliances, etc.. This allows us to establish a pay scale for progressive billing on larger jobs with more than 20,000 square feet.

NON-PUNCH LIST(s):

If non- punch list items create need for repeat work, an additional charge may be assessed.

CHARGEBACKS:

Any charge backs or additional charges will be pre-approved by both parties.

CONDUCTING A PRE-WALK-THROUGH:

A FREE PROPERTY CONSULTING AUDIT INSPECTION. We ask that we are permitted access to the property to conduct a walk-through of the site to confirm service scope- and ask important questions about the project. This step isn't mandatory in order to send bid proposals and estimates- BUT accuracy is vital to us. Just as a rule of thumb- we want to make sure that all requirements, additional requests and pricing are fair and to the satisfaction of all parties involved. All clients that schedule a property visit- automatically receives 20% Off any services rendered by us! How cool is that?!?!?!?

QUALITY CONTROL & QUALITY ASSURANCE:

Quality control is very important to us. We've developed an, Eco-friendly foolproof system of cleaning and property maintenance that guarantees results. We are proud to be trained as Certified Green Living Professionals, as well as Mortgage Field Service Inspectors- and our crew members are experts in their own specified scope of work in the cleaning and property maintenance industry. From start to finish of working with NuHome Alliance Group LP, ALL recruits are extensively trained to operate and conduct business as Supervisors in the work field- with the assistance of 1-2 Contracting Officers (CO/CGs) present at all times.

HIGH PERFORMANCE BASED RESULTS / CUTTING EDGE TIME MANAGEMENT:

We tag team all projects TOGETHER-- to cover more ground, meeting and exceeding any challenges our client may have with deadlines and quotas. We simply get in and get it done-- working weekends, holidays and late night hours if needed. While other companies are going to bed- we are up, excited and ready to time crunch to meet our client's specific needs. Cleaning and maintenance is the life we live-- so, it's safe to say that you can leave the dirty work to us!

OUR CREW & YOUR PROJECT(s):

A team of Certified Green Living Professionals (2-6 person crew- ALL INDEPENDENT CONTRACTORS in their field of the cleaning and property maintenance industry) and at least 1 Contracting Officer (CO/GC) will be assigned to your project from start to finish. It's important that our crew knows your project, specifications, needs, punch list, and property as well as you do, so we make every effort to keep the team consistent throughout the duration of your contract.

YOUR CLEANING / SERVICE PLAN:

Your authenticated plan goes in effect immediately- upon approval of proposal-- working with you for the best time(s) to begin the servicing process. NuHome Alliance Group's Contracting Officers will continuously monitor our crews to ensure the plan continues to meet our Client's needs every step of the way. We are flexible- and can modify the plan to accommodate changes to building demands, time constraints, punch lists, emergencies and property use.

FIRST IN OR LAST OUT-- OUR WORK SCHEDULE FOR LARGER PROPERTIES & PROJECTS LASTING MORE THAN 48 HRS:

Unless needed, we ask that our schedule be set so that we are either the first or the last trade service provider on the premises in order to prevent any disruption of other workers trying to complete their part of the project. If this isn't possible, we will work as effectively as possible to provide satisfactory service(s). Please remember that holidays, weekends and after hours are an option as well for overall service coverage.

WHAT IS A FINAL CLEANING?:

The Final Cleaning part of the project is our most tedious job to complete- we are very meticulous about the end results and work to insure satisfaction. Please keep in mind that any and all repeated service work to an area already completed-- will be billed to Client (if and when applicable) and is due upon receipt in order to continue project scope of work continuance. These prices are fixed and non-negotiable, as they are considered to be 'emergency or out of our initial scope of work'. As an added bonus to our

clients- we provide Fluff / Wipe Downs to complete each project FREE OF CHARGE in our FINAL CLEAN ONLY PRICING!

WHAT IS PROGRESSIVE CLEANING? ROUGH, FINAL & FLUFF CLEANING:

Rough clean is first mobilization. Usually before carpet is installed, this is the most time consuming mobilization. Heavy dirt and dust are removed

Final clean will be mobilized after all finishes are installed and before punch list. Final clean shall make the unit 100% clean. move in / turnkey ready

Fluff Clean is last mobilization and is completed after punch list. This clean is a light clean to remove extra dust and floor marks created from punch list activities.

EMERGENCY CLEANING / MAINTENANCE:

We give every effort to create a travel time that will be 30 minutes or less from the project site- just in case there are any emergencies that require a clean up or temp service crew. Please note that all other work done outside of the initial project scope, will be charged at a per service rate and we will provide invoices for any additional services rendered on an emergency basis. These prices are fixed and non-negotiable.

SUPPLIES & EQUIPMENT:

We know the health and safety of your tenants, clients, and employees are important to you- it is to us as well. We supply our own environmentally friendly cleaning products, PPE, other project site safety material(s), tools and equipment. A Client may choose to provide materials- and this is in certain circumstances optional and encouraged. All materials must be approved by NuHome Alliance Group LP, for environmental safety and usage. A separate proposal can be requested for clients that would like us to do the work-- using their tools, material and equipment to complete job tasks.

WINDOW CLEANING, POWER/ PRESSURE WASHING, PROPERTY CARE, AND OTHER MINOR EXTERIOR SERVICES:

NuHome Alliance Group is insured to provide exterior window cleaning for up to 30 ft.; We are not limited to any other exterior cleaning and property preservation services. 85% of our Clients will receive these services FREE of charge (unless otherwise stated in project scope of work)

CARPET/FLOOR CLEANING, UPHOLSTERY CLEANING, WALL CLEANING, PAINTING & OTHER INTERIOR SERVICES:

We are fully capable of providing these services are our customer's request. 65% of our Clients will receive these services FREE of charge (unless otherwise stated in project scope of work)

MULTIMEDIA RECORDING (AUDIO & VISUAL):

Our Contracting Officers will be taking pictures and video footage of pre and post service phases, so that we can create a multimedia portfolio for each project that we are awarded. Upon Client's request, we provide these photos to our clients for review and/or job related image usage, promotional footage and file keeping- FREE of charge (Unless otherwise stated in scope of work description).

CLIENT CONTRACTS:

Adjustments to contract clauses, prices and services are negotiable and can be amended to this contract. All amended clauses must meet the approval of NuHome Alliance Group's Head Contracting Officer and the project manager / contracted client.

FLEXIBLE INSURANCE POLICY:

Our General Liability Insurance is interchangeable and we are more than glad to adjust our policy on a per service contract basis to accommodate any pre-qualifying bidding conditions our clients may have. All crew members are insured under our GL Insurance.

WORKERS COMPENSATION & UNEMPLOYMENT: NuHome Alliance Group LP recruits and is proud to work alongside a list of PARTNERS, PRE-QUALIFIED INDIE CONTRACTORS / SUBCONTRACTORS for each project venture. Outside of our GL Insurance umbrella, each partnering recruit is responsible for his/ her own Federal taxes, IRS records/ reports, and scope of work performed based on their individual expertise. *WE HAVE EVERY CREW MEMBER HIRED FOR THE JOB TASK FILL OUT A W9 FORM, AS WELL AS SIGN A WORKER'S COMPENSATION / UNEMPLOYMENT WAIVER-* which we keep on file and at each property site for Client access and usage.

IN CONCLUSION:

We are not "service brokers". There are no middlemen only partnerships at a pyramid level, and therefore no hidden fees. We streamline and take care of everything within our scope of work, while providing the best costs around. When you hire us to provide a service, you deal with our team directly!

We pride ourselves by doing our best to actively preserve your city's natural environment, by recycling waste accordingly to reduce adding more waste to our landfill sites.