January 22, 2021

Christopher Hill

Penacity

7030 Dorsey Rd. suite 104

Hanover, MD 21076

Dear Chris,

I wanted to write a letter of thanks and recommendation to Penacity for their outstanding service and attention to detail provided to DRW. We recently opened our new remote office in Linthicum, MD and have a fully functioning space without any issues.

Chistopher Hill and his team were recommended to us by the local property management group. They were able to provide structural cabling, low voltage cat5e, IDF build out, and security/access system installation work. We had some older equipment that we needed to reuse as well. Penacity stepped up and found the right equipment needed and successfully retrofitted our system to work with the new system. The level of customer service given to us went above and beyond our expectations. They worked diligently to make sure the office functioned perfectly. With their project completed there where unforeseen complications, under the gun to pass fire safety and building inspection, Chris’s team stayed and worked overtime and over the weekend to help us meet those deadlines going above and beyond the call of duty and the contract. We passed all inspections and where able to open our office space on time.

Kudos to Penacity for doing such a great job! I would recommend them to anyone looking for the services they offer and DRW will use them again when needed.

Sincerely,

Margie McNulty

Margie McNulty

Global Facilities Manager

mmcnulty@drw.com