

To Whom It May Concern:

I had the honor of working with Jonathan Serrato on many accounts and have nothing but good things to say about him.

There were many times when we had emergency situations that required infection control, containment, and repairs at all hours of the night and sometime on weekends and Jonathan never failed to answer his phone and respond immediately. Other contractors would respond, but not till the following morning or after the weekend which gave Jonathan a tremendous advantage because he proved to be a man of responsibility.

Jonathan has always been respectful and has a great attitude. He gets along well with our department staff members and understand UHS policies and procedures.

We have called on him at times just to get his opinion on how to approach certain projects because he's a problem solver and really understands construction.

His credentials are excellent and he was eventually granted badge access to almost all of our local hospitals, surrounding clinics, and dialysis treatment centers.

Jonathan has proven to be an asset as a contractor to UHS and I highly recommend him to any facility that requires his services.

Sincerely,

Mark Manahan

210-367-1152

Head Maintenance Specialist, Plant Engineering