

April 13, 2020

To Whom It May Concern:

Re: Full Roof and Gutter Replacement

I would like to highly recommend Lifetime Roof & Solar, based out of Denver, and their General Manager, Mr. Jeff Gray.

In October of 2019, Lifetime Roof & Solar started and completed our HOA project of replacing the roofs and gutters on eight 3-story condo buildings and six double-sided multi-car garages, as well as our clubhouse.

Lifetime Roof & Solar completed our project in a timely manner. Until our area was hit with two major snowstorms and snowfall totals of nearly 10 inches, their progress was ahead of schedule. As soon as the weather cleared, they were able to continue, and finished the entire project to our complete satisfaction.

Our HOA Board received more than eight bids for our project, and we strongly believe our best choice for our community was contracting with Lifetime Roof & Solar. The company came in on budget and there were no overruns. The financial value and the guarantees, together with their follow through, was only the beginning. The customer service each and every resident received was outstanding.

From an HOA Board standpoint, large projects like this can be a nightmare to manage, with 160 owners, with upwards of 350 people living in the complex, to make happy on a daily basis. I cannot say enough about the professionalism of Mr. Gray and his team. They communicated and worked with our residents through every part of this project. They addressed every resident's needs above and beyond expectations.

The company offered to take out the residents' garbage, offered to walk them to their cars, left notes about the daily progress and what to expect, as well as constantly cleaning off the sidewalks and parking areas, and every day made sure that any debris was cleared from their patios and balconies.

Mr. Gray not only worked for the success of the our HOA Board and Property Management Company, but he also gave utmost importance to all of our residents in our complex. The professionalism and friendliness of all from Lifetime Roof & Solar contributed to a good working environment for all of our residents, as well as our HOA Board.

I strongly recommend Lifetime Roof & Solar and Mr. Gray and his team for their professionalism and products, as well as their construction and project management. If you have any questions about Mr. Gray or Lifetime Roof & Solar, please feel free to contact me at 814.490.0088.

Yours sincerely,

Marcia Chase, President
Board of Directors
Home Owners Association
Black Feather Condo Complex
Castle Rock, Colorado