



March 7, 2019

To Whom It May Concern,

It is with great pleasure that I would like to strongly recommend the entire team at Tappouni Mechanical.

I have had the great pleasure of knowing Mike Tappouni and many others on his team through their extensive work here at AMALIE Arena. It has been my satisfaction to hire them for multiple projects which include our building-wide air handlers, typical renovation projects, and replacement of our boilers.

Each of these renovation projects had an extremely short construction schedule of about 100 days from start to finish. During those times, Tappouni Mechanical proved to be an outstanding partner. Based on their exceptional performance in terms of excellence in craftsmanship, responses to tight schedules, coordinating the proper shut-downs, AMALIE Arena has and will continue to rely on Tappouni Mechanical.

Specifically, regarding the boiler project, Tappouni went above and beyond to coordinate the proper drawings and city permitting requirements. They were able to assist in navigating the project quickly and efficiently. Partnering with Mike and his team has been a great pleasure. Everyone within the organization has proven to be helpful, responsive, skillful, and supportive of our needs. These qualities show up in every single project, whether it's our new boiler system or air handlers. We know the craftsmanship, quality, care, and finish product will always be phenomenal.

Tappouni Mechanical deserves the highest recognition for their contributions in making Amalie Arena one of the top stadium experiences in North America.

Sincerely,

A handwritten signature in blue ink, appearing to read "Michael O'Donnell".

Michael O'Donnell
Director of Planning and Projects
Amalie Arena
Tampa Bay Lightning