



August 15, 2012

To Whom It May Concern:

We recently hired Act One to do a thorough cleaning and polishing of marble floor and stairs in the lobby of a condominium we manage in the Back Bay It was the final step of a renovation project to restore the image of the property.

First impressions count, so we wanted the resident to enjoy the restoration of the beautiful marble work in their building.

The people at Act One responded quickly, did an excellent job, on time and on budget. The residents are now very happy with their restored marble lobby and we appreciate the professionalism and courtesy of their staff.

Our experience with them was very rewarding for us; I will definitely use them for future projects and highly recommend them as a preferred vendor of Mediate Management Company.

Thank you,

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